

Cliffsend Community Plan general questionnaire report.

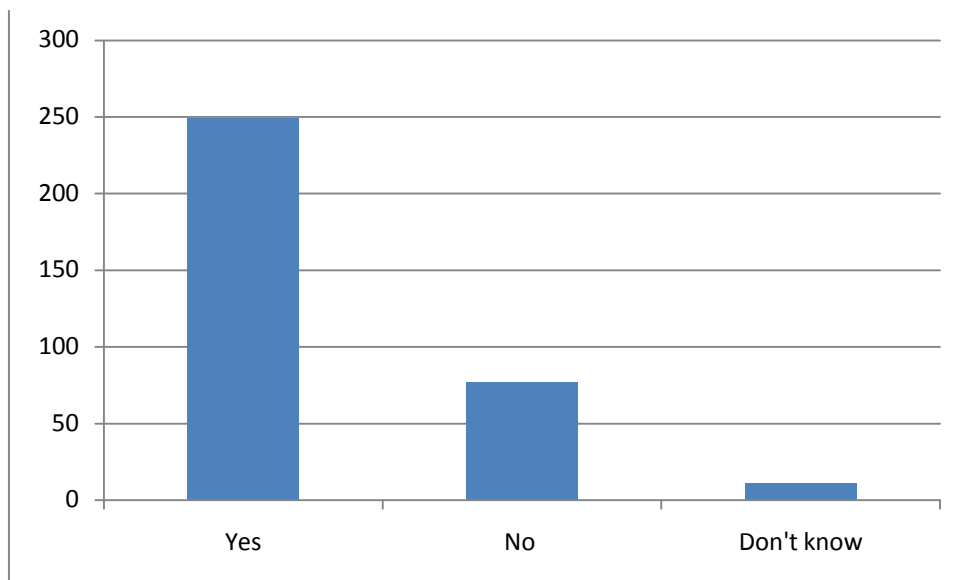
Introduction.

This report summates the results of the household questionnaire 2011. There are not necessarily the same number of responses for each question. The open questions have been presented in written format to cover the full range of responses given.

Section A. – Traffic.

Qu. 1 Do you think that speeding is an issue in Cliffsend?

Yes	249
No	77
Don't know	11



If Yes, what do you think would reduce speed?

Suggestions included by a large number of people:

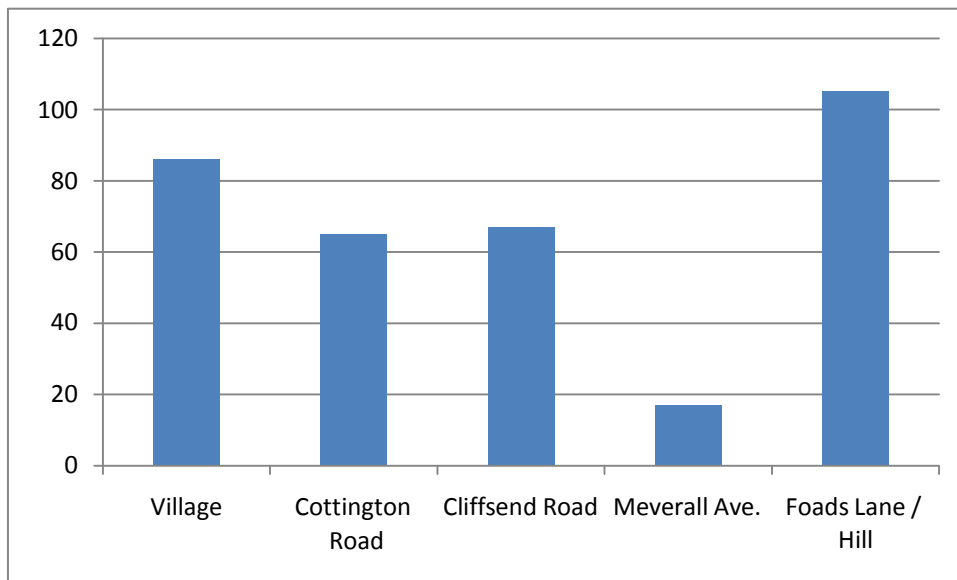
Speed bumps, flashing warning signs of the speed limit, cameras, 20 mph limit in Village, chicanes, speed checks, warning signs for motorists of pedestrians in the roads, and policing with speed traps.

A few people suggested: Foads Lane to be made 1-way, width restrictions on vehicles, speed limits painted onto the road, move 30 mph sign out to by Golf Club, traffic calming on Sandwich Road – bumps by Pub, width restrictions particularly for Foads Lane / Hill, more 30 mph signs in Village, Foads Hill to be residents only, and NO RIGHT turn from Foads Lane.

Other comments included “new road may solve problem” mentioned by a handful of people, and again a few mentioned not speed bumps as they are noisy and bad for cars.

If you answered yes, where do you think is biggest problem?

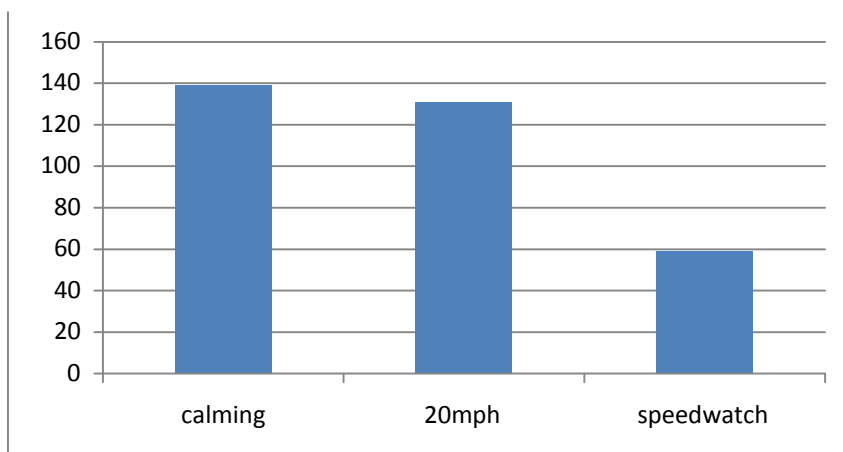
Village	86
Cottington Road	65
Cliffsend Road	67
Meverall Ave.	17
Foads Lane / Hill	105



Other areas included in order of concern: Sandwich Road, Canterbury Road, Mount Green Avenue and Cliffsend Grove.

Qu. 2 Which of these do you think would be most effective to reduce speed?

calming	139
20mph	131
speedwatch	59



Qu. 3 Do you have any other comments regarding traffic in Cliffsend?

There were a variety of responses:

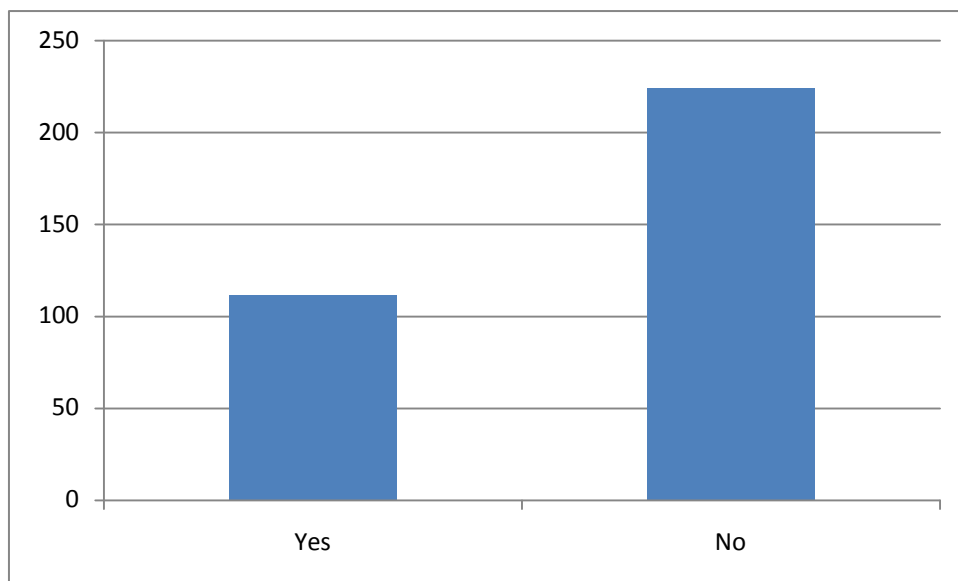
- Worse since the railway crossing was closed.
- Parking around the church area is an issue.
- Cottington Lane / Foads Lane blind right turn.
- Exit onto Sandwich road should have temporary lights.
- Wide loads are an issue.
- Clearer road markings at junctions.
- Centre of Village is tricky to drive through.
- Potholes in road need repairing.
- Parking on Old Hall Drive
- Cliffsend Grove is narrow.
- Canterbury Road turnings on and off are issues.

- Yellow lines one side of Foads Lane to leave space for emergency vehicles.
- Foads Lane should have traffic lights onto Sandwich Road.
- Make Foads Lane and Foads Hill 1-way.
- Width restriction Foads Lane.
- 1-way system in village.
- Ban through traffic.
- Resurface Walmer Gardens.
- Car park sign for Village Hall.
- Restrictions should allow deliveries.

Issues should be solved with the new road system.
NO yellow lines.

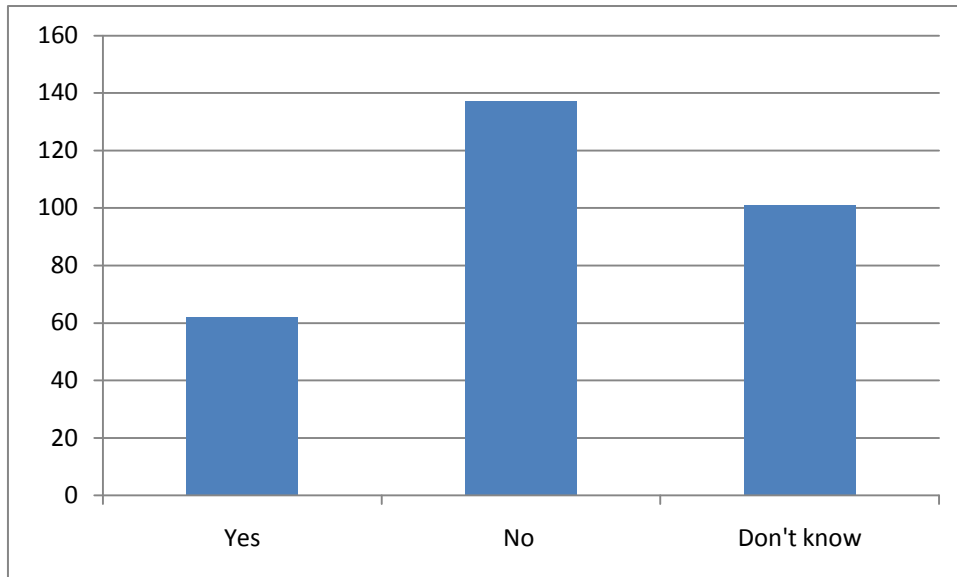
Qu. 4 Do you ever cycle in or through Cliffsend?

Yes	112
No	224



Qu. 5 Is there sufficient provision for cyclists to ride in safety in the local community?

Yes	62
No	137
Don't know	101



If No, should there be – cycle only lanes, cycle paths, lower speed limits for cars, weight restrictions for vehicles?

The majority of respondents felt that lower speed limits would make cycling safer, followed by cycle paths, weight restrictions and then traffic calming.

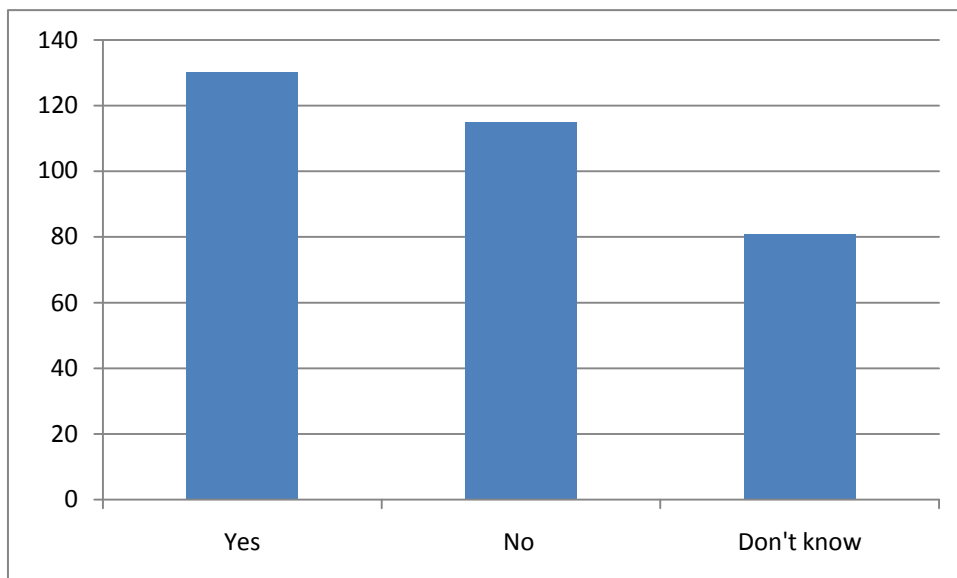
Other cycle path locations included Lord of the Manor to Manston path, path to Minster, path to Lord of the Manor from the village, Canterbury Road and Haine Road.

Other suggestions to increase safety include mending potholes, cycle only routes, no cycles on pedestrian paths and mirrors on blind bends.

A few people noted that there is no room for footpaths never mind cycle paths in the village.

Qu. 6 Are oversize vehicles an issue within Cliffsend?

Yes	130
No	115
Don't know	81



If Yes, what do you think could be done about it? E.g. “No Lorry” signs.

Many people felt that small vans were OK, but wanted signs for no heavy lorries. “Narrow road” signs for Foads Lane and Foads Hill was suggested to reduce the problem. Ban lorries from Foads Lane with weight (3T) or size (6’6”) restriction. There was a suggestion of widening the roads by removing banks and verges.

It was noted that deliveries need to happen so it was suggested that there be a time limit for these. A few asked for smaller buses for the village route and one requested NO parking for commercial vehicles and 4x4 cars; a particular problem noted on Meverall Avenue and opposite the Sportsman. A few also asked for legal enforcement of the restrictions; and one also asked for compulsory use of the new road.

One person noted that “No Lorry” signs are not effective, and many thought the problem is short term and will be solved by the new road.

Qu. 7 Which roads do you think should be restricted?

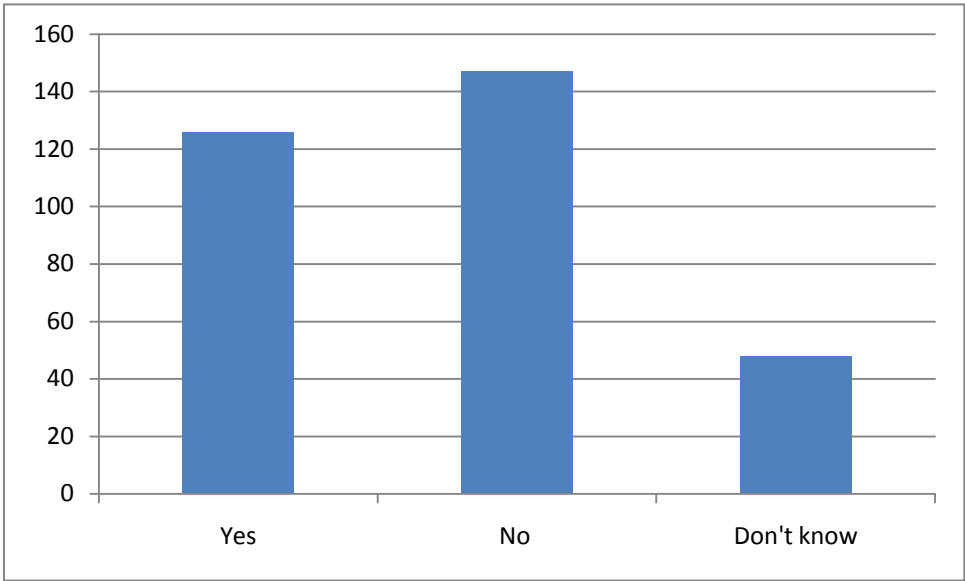
The list is presented in alphabetical order as many had more than one person mention it.

Canterbury Road, Cliff View Road, Cliffsend Grove, Cliffsend Road, Cottington Lane, Foads Hill, Foads Lane, Meverall Avenue, Mount Green Avenue, Nicholas Drive, Old Hall Drive, Sandwich Road, Sea View Road.

Also by the golf course, but allow deliveries.

Qu. 8 Do you find vehicles parking on pavements in Cliffsend?

Yes	126
No	147
Don't know	48



If Yes, where?

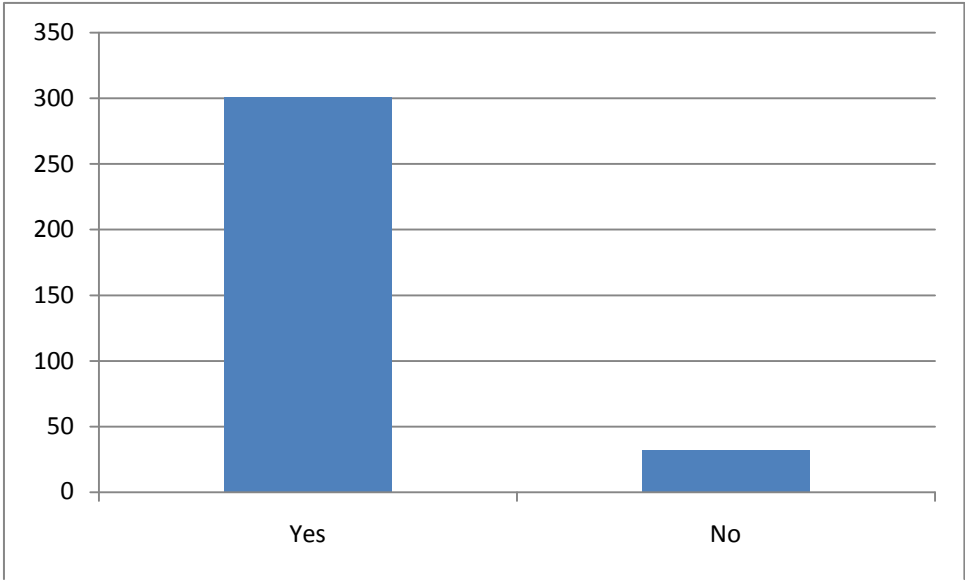
Several just noted generally throughout the village. Many thought Foads Hill near the Nursery, near the church, parking for the shop/P.O., Cottington Lane corner.

The rest were 1 off incidences in alphabetical order: Arundel Road, Beech Grove, Canterbury Road, Chapman Fields, Cliffsend Road and crescent, Cliff view Road, Cottington Lane, Earlsmead Crescent, Earlsmead Road, Foads Lane, Greystones Road, Hoverport entrance, Hugin Green, King Arthur Road, Meverall Avenue, Mount Green Avenue, Nicholas Drive (54-56, 48), Oakland Court, Old Hall Drive, Sandwich Road, Sea View Road and Walmer Gardens.

Also comments were made about parking on blind bends and grass verges. Many noted that there are no pavements to park on.

Qu. 9 Do you ever walk in or through Cliffsend?

Yes	301
No	32



If Yes, do you have an issues with – lack of pavements / street lighting / etc?

The main issues noted are lack of pavements, street lighting and cars on footpaths (especially 52-54 Nicholas Drive).

Footpath maintenance; uneven slabs and weeds growing. Cliffsend Road and Cottington Lane were seen as particularly dangerous due to lack of lights.

Many noted that Cliffsend is a Village and lack of pavements and lighting is not an issue.

Qu. 10 How would you improve the pavements, roads and footpaths for pedestrians?

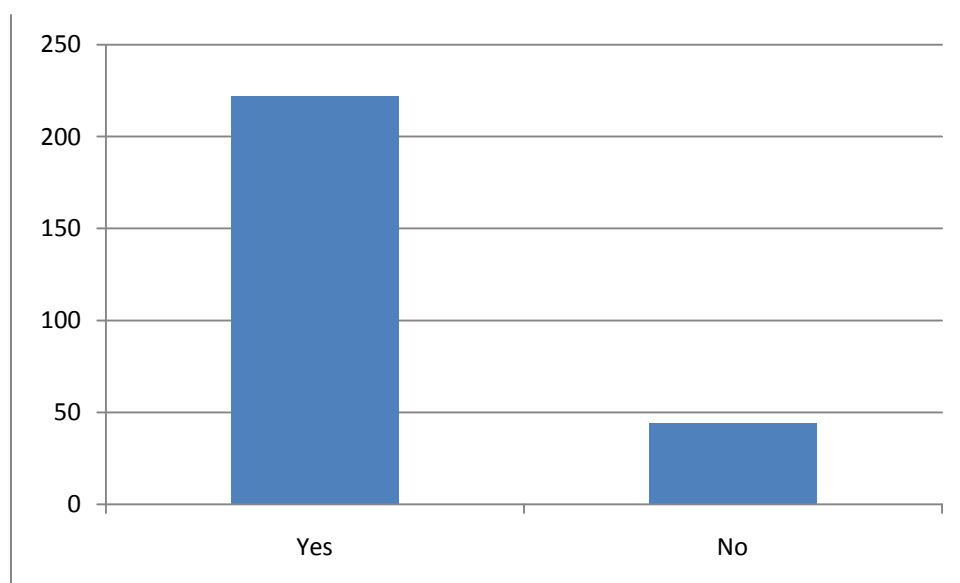
Suggestions for improvements included cutting back hedges, placing double yellow lines on the roads, tarmac the pavements, designated walking areas, remove banks and gardens to make footpaths, use kerb stones to stabilise the edges, provide a footpath across the meadow, use traffic management systems and pay Council to upkeep roads and pavements.

Provide a path from Lord of the Manor to Tesco for pedestrians and disabled vehicles.

It was noted that there is no pedestrian provision that the roundabouts.

Qu. 11 Are there any pedestrian blackspots?

Yes	222
No	44



Qu. 12 Where are the ones to be addressed?

Most people felt that crossing Sandwich Road and Canterbury Road were the biggest blackspots for everyone using the buses. For lack of pavement – Cliffsend Road by the meadow and duck pond was of the most concern. For general safety the junction of Cottington Lane and Foads Lane.

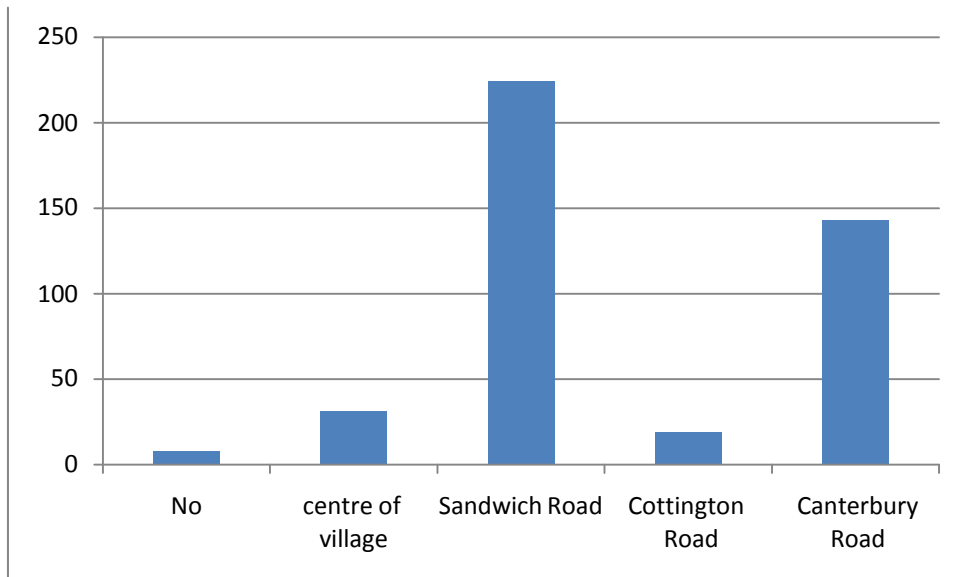
The other areas are noted in alphabetical order: Beech Grove, Cliffs view Road, Cliffsend Grove, Cliffsend Road, Cottington Lane to Golf Club (floods), Foads Hill, Foads Lane, King Arthur Road, Lavender Lane, Meverall Avenue, Mount Green Road, Old Hall estate, Sea View Road and Village Hall area.

Few expressed concerns with walking to Minster, and between the farm and Greystones Road.

It was pointed out that roads are narrow and that lack of pavements prevent disabled access with may people concerned about speeding traffic. Many want the pavements that do exist cleaned.

Qu. 13 Would Cliffsend benefit from one or more pelican crossings? If so tick where.

No	8
centre of village	31
Sandwich Road	224
Cottington Road	19
Canterbury Road	143

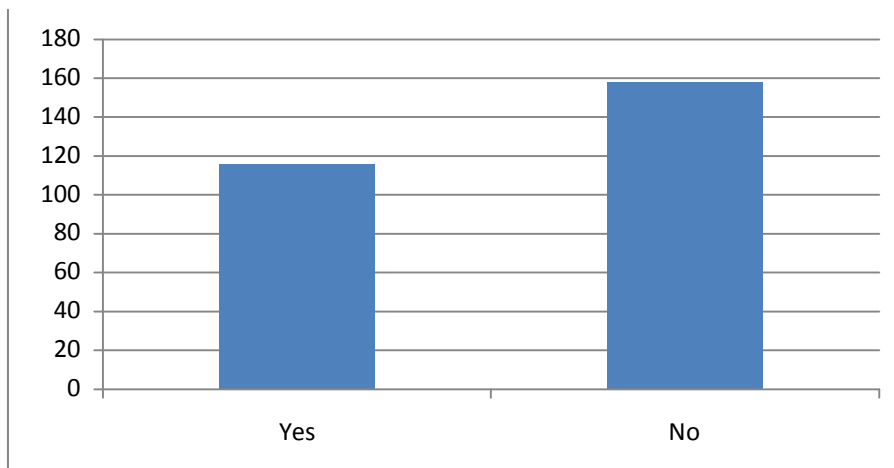


Qu. 14 Other places for a Pelican Crossing – please state:

Suggestions included from the park to the green in the village, Sportsman, Viking Ship, Lord of Manor roundabout, Cliffsend Road across Sandwich Road and Cliffsend Grove across Sandwich Road.

Qu. 15 Do you think it is necessary for the level crossing to remain closed for the duration of the construction of the East Kent access road?

Yes	116
No	158



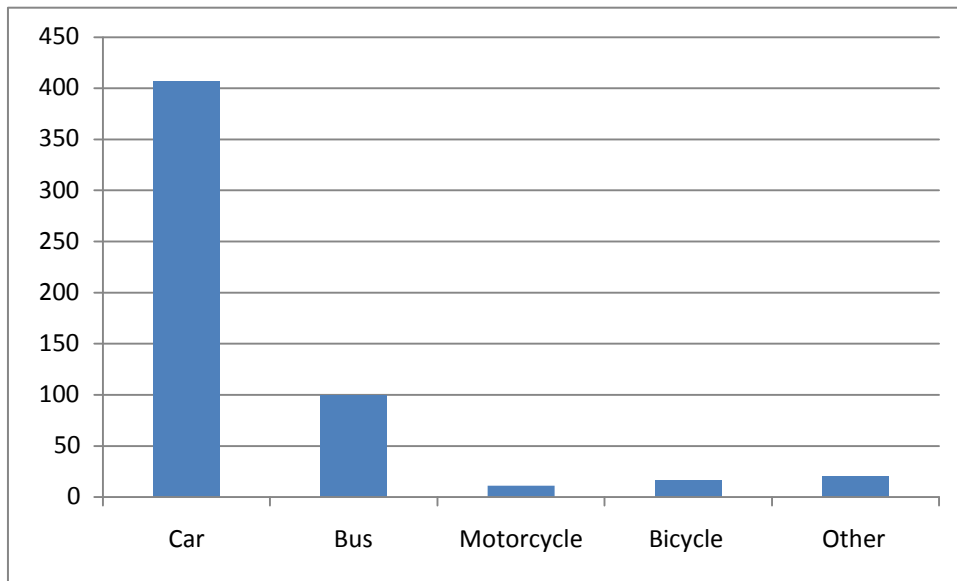
Several people noted that this is a safety issue for the railway workers.

Section B – Public Transport

Qu. 16 Which forms of transport do members of your household use for work, shopping, college or school? Insert how many would use the following daily.

This question was responded to in a variety of ways so a true indication of how many people use what may not be possible.

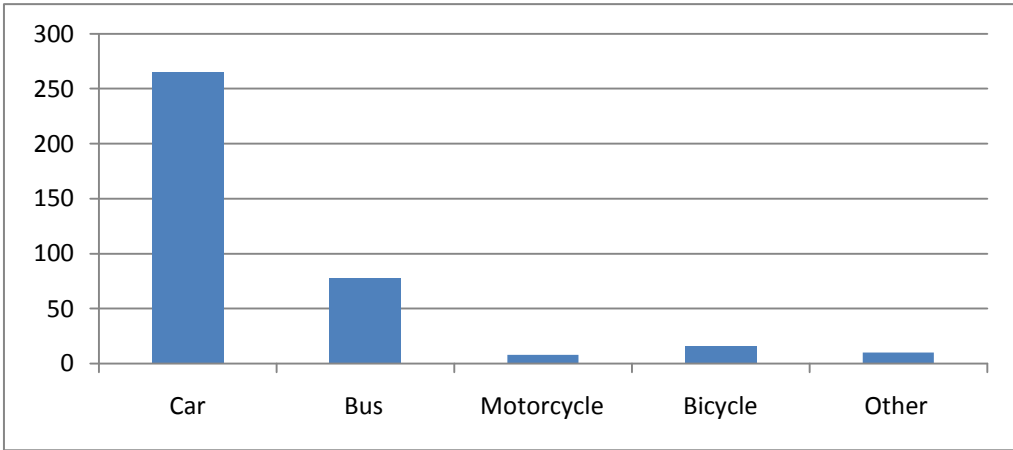
Car	407
Bus	99
Motorcycle	11
Bicycle	16
Other	20



Qu. 17 Do members of your household commute to Thanet / Canterbury / Sandwich by –

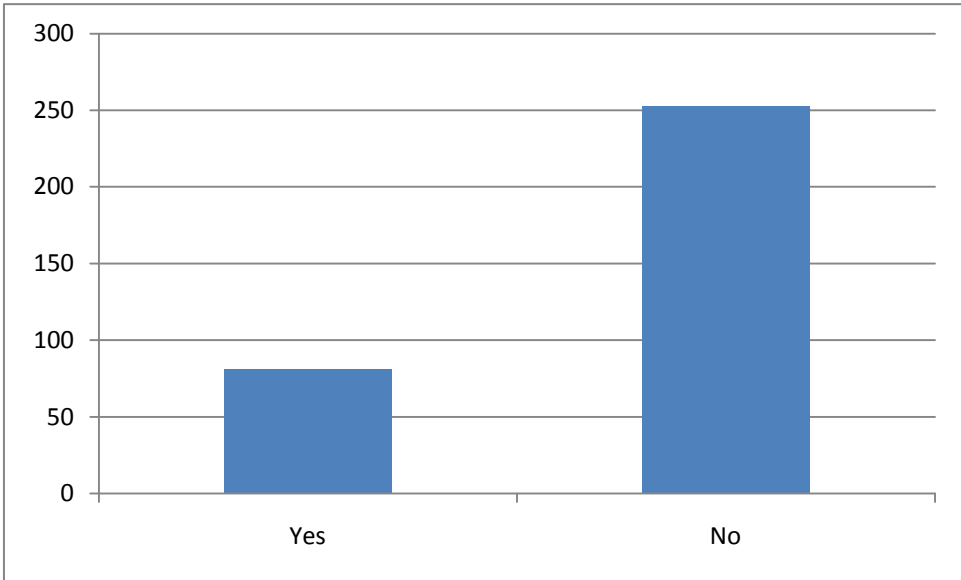
Some people did not respond to this as they may have felt that they had already answered it in Qu. 16.

Car	265
Bus	78
Motorcycle	8
Bicycle	16
Other	10



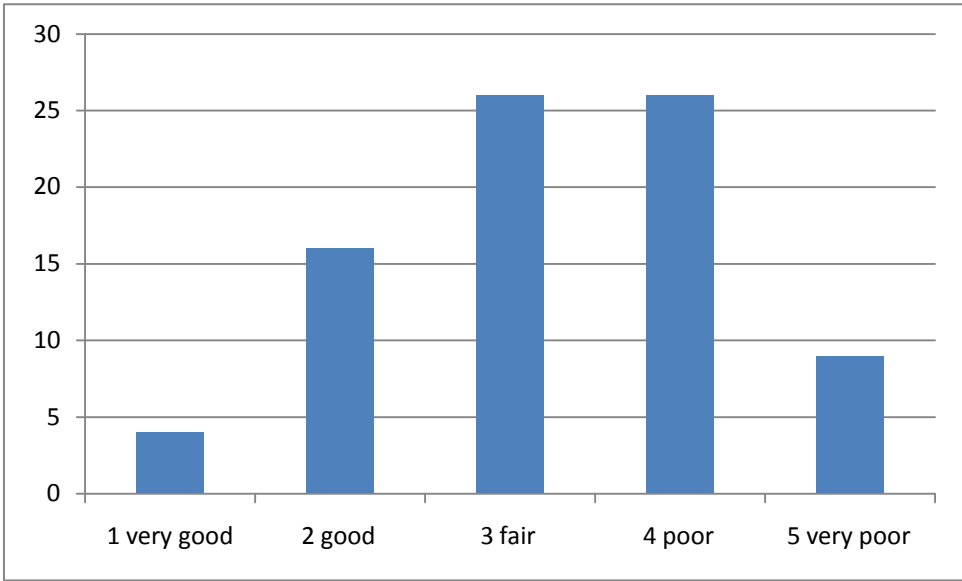
Qu. 18 Are you a regular user of public bus services?

Yes	81
No	253



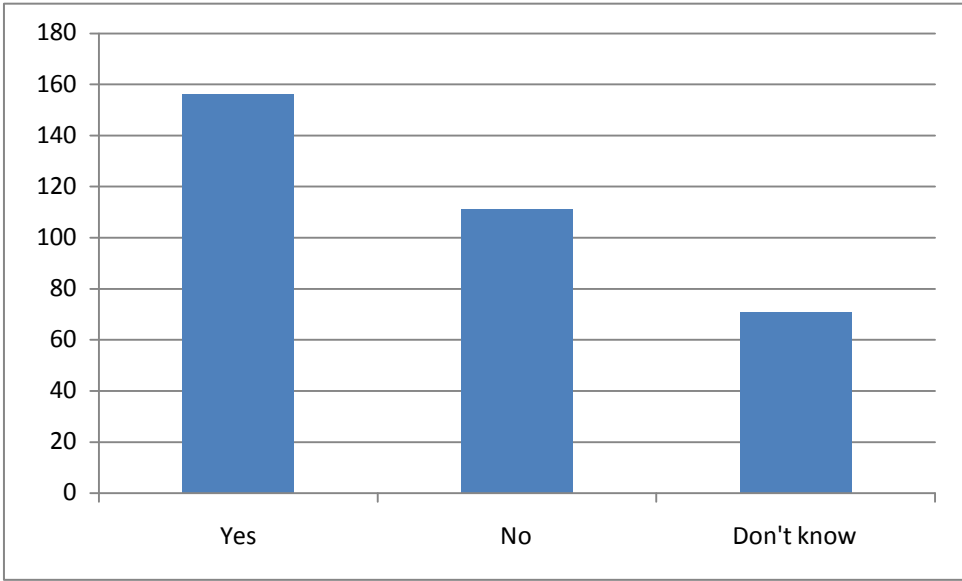
If Yes, please rate the quality of the service –

1 very good	4
2 good	16
3 fair	26
4 poor	26
5 very poor	9



Qu. 19 Would you support a train station / Parkway in Cliffsend?

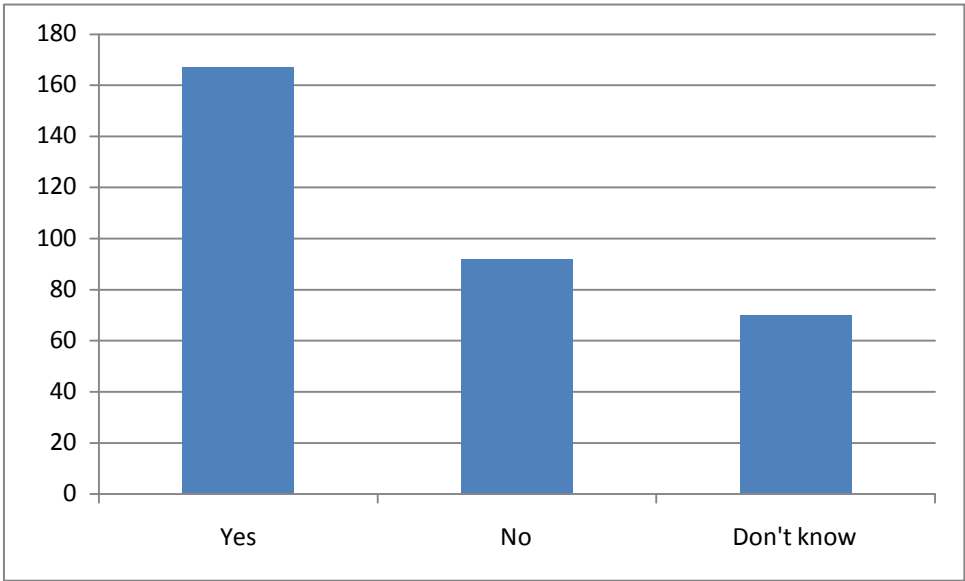
Yes	156
No	111
Don't know	71



A few stated that they would not support the high-speed train link.

Qu. 20 Would you use the train if this facility was available?

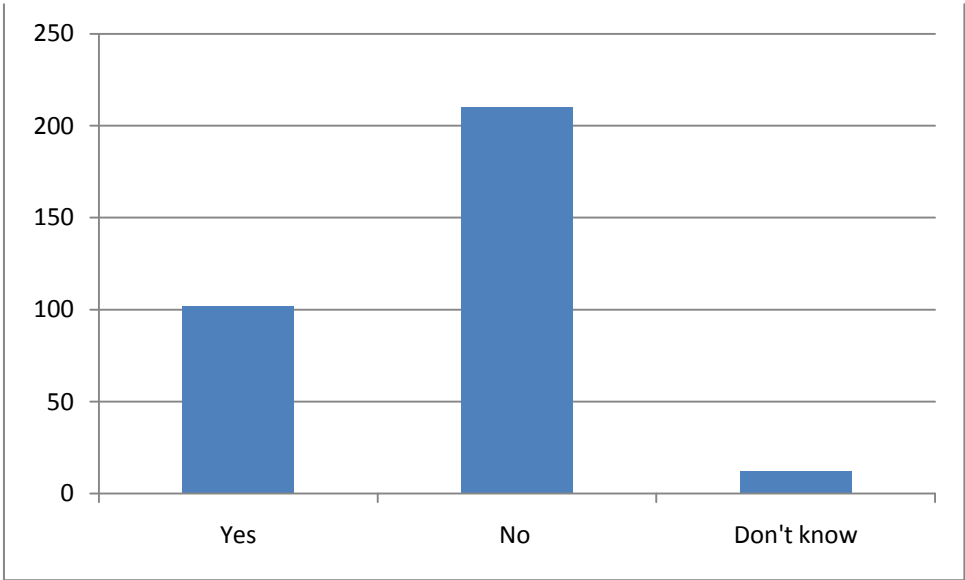
Yes	167
No	92
Don't know	70



Many stated that they would not use Bullet train.

Qu. 21 Do you ever consider using the bus service rather than driving your car to Westwood cross or Canterbury?

Yes	102
No	210
Don't know	12



If No, why?

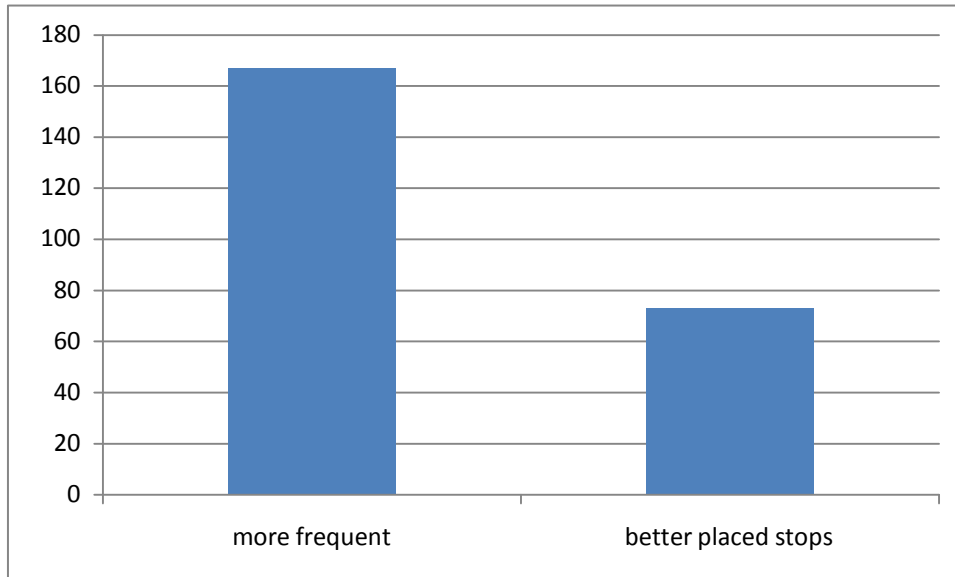
Many stated inconvenience as the main reason for not using the bus. The journeys take too long, it is expensive and buses do not run late enough. There were several requests for Cliffsend to be put onto the LOOP route.

Several cited dissatisfaction with the service, there being no direct route to Westwood Cross. Several were prevented through disability from using the service. One stated lack of information on times and routes; other reasons given included unsafe to wait at bus stop at top end of Village, cannot put

shopping down, no toilet, dirty buses, bus stop too far from home to walk, no service at weekends, difficulty with a pushchair, unsafe to cross Canterbury Road and hatred of buses!

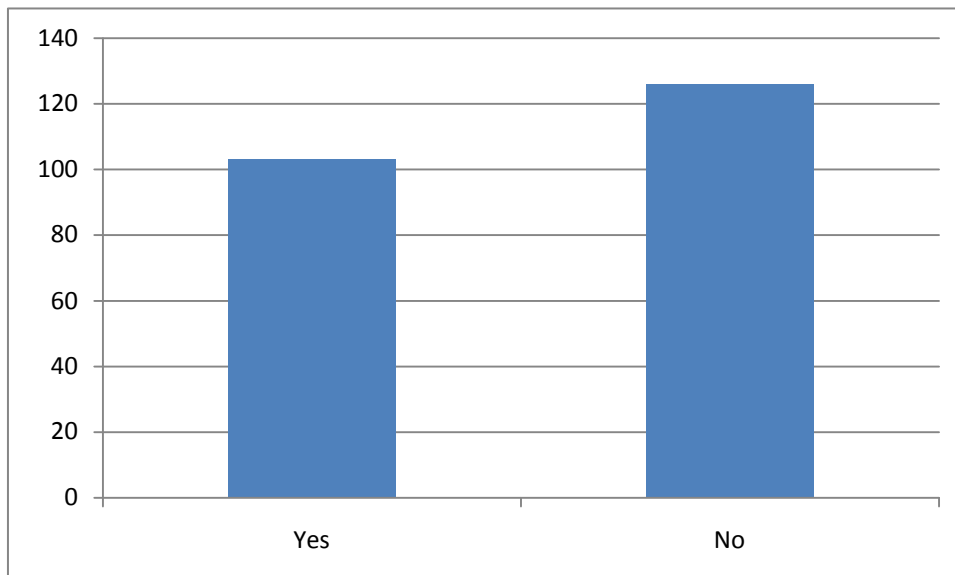
Qu. 22 Would you use the bus more often if -

more frequent	167
better placed stops	73



Qu.23 Do you believe that we have adequate bus shelters in the village?

Yes	103
No	126



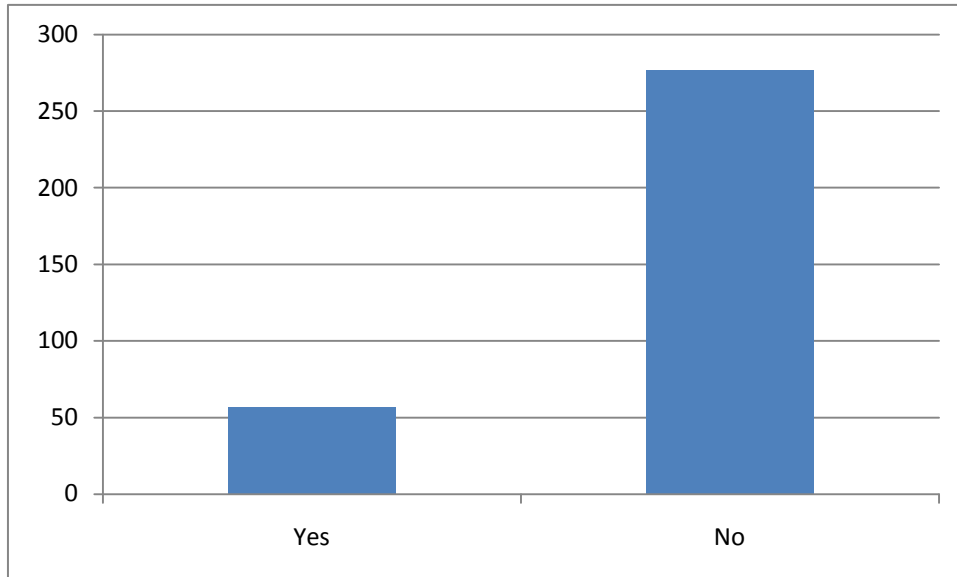
If No, where do you think these should be?

The majority of respondents thought that all bus stops should have adequate shelters. This was especially true for those used predominately by school children in the winter.

Section C – Crime and Safety.

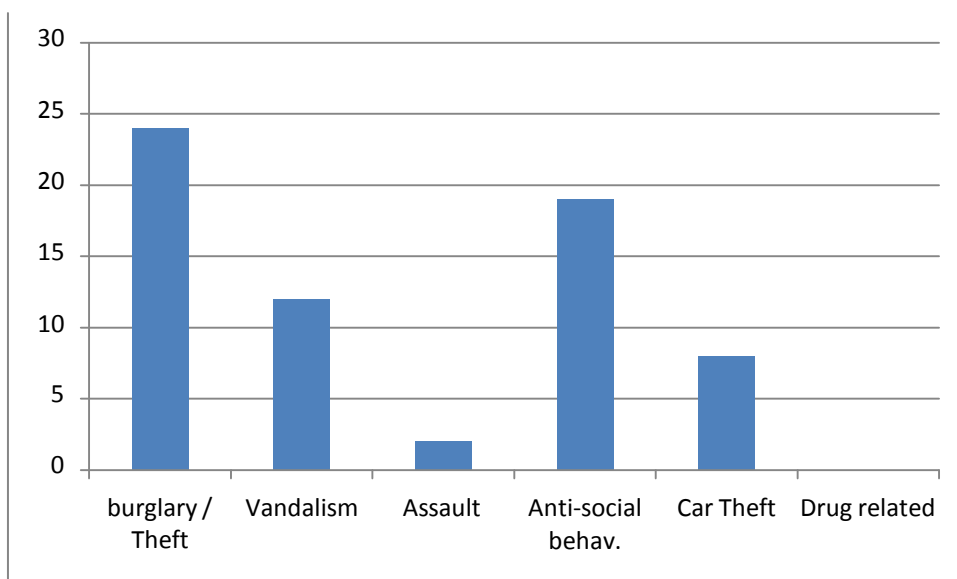
Qu. 24 Have you been a victim of crime in Cliffsend in the last 3 years?

Yes	57
No	277



If Yes, then please state which:

burglary / Theft	24
Vandalism	12
Assault	2
Anti-social behav.	19
Car Theft	8
Drug related	0



Did you report it to the Police?

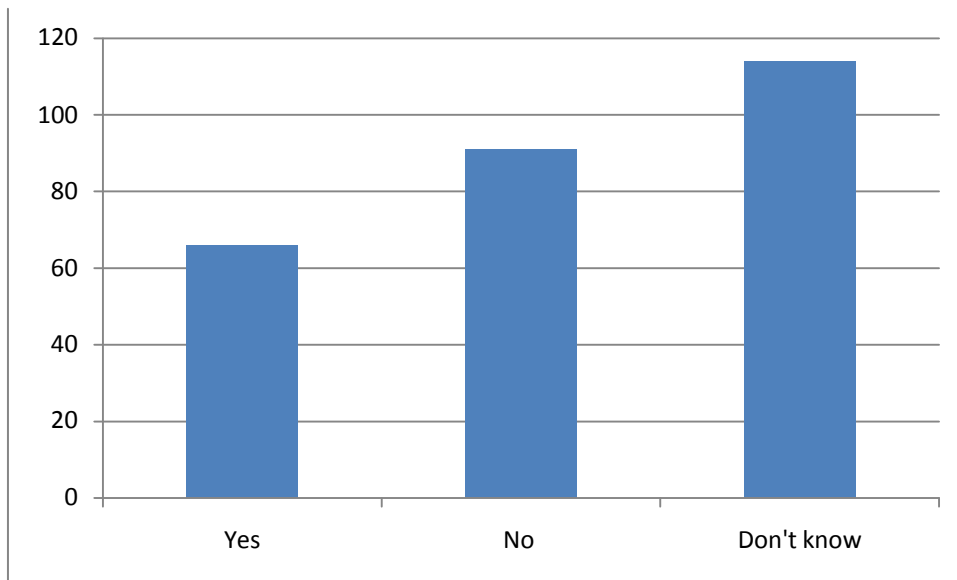
Yes	40
No	17

If reported, were you advised by the Police of the outcome?

Yes	18
No	23

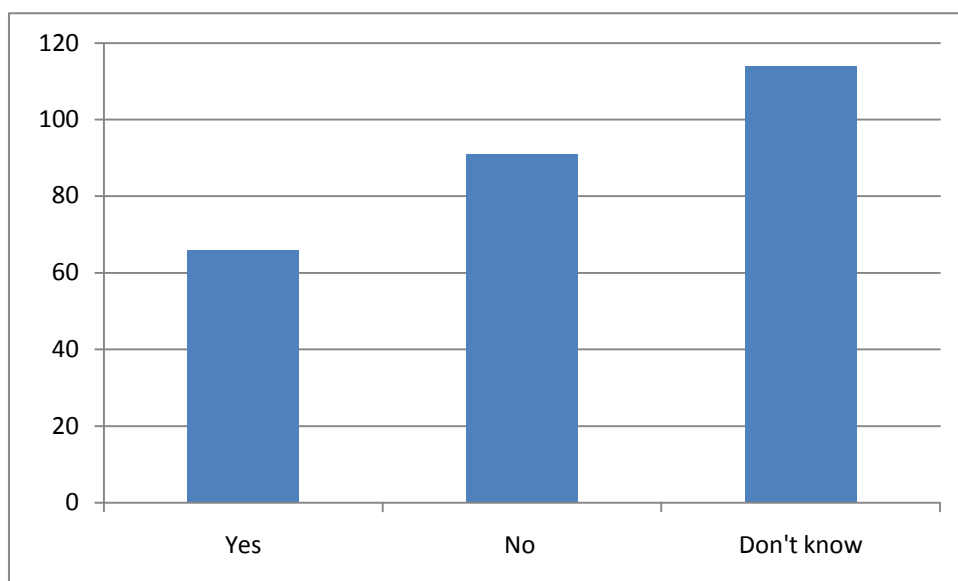
Qu. 25 Are you happy with the level of policing in this area?

Yes	66
No	91
Don't know	114



Qu. 25 Are you happy with the level of policing in this area?

Yes	66
No	91
Don't know	114



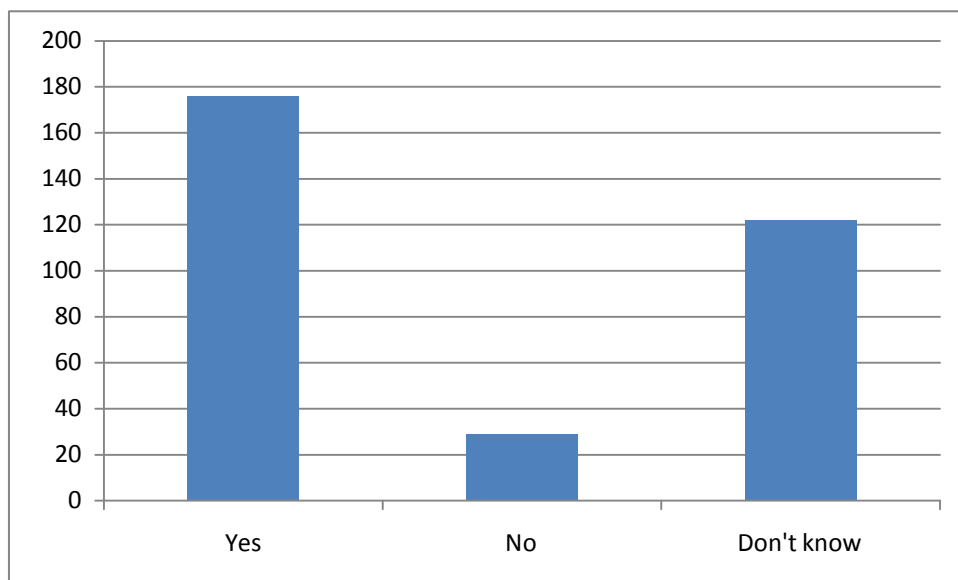
Qu. 26 Do you think the following would be useful in reducing the crime in the community?

Neighbourhood watch	Yes	221
	No	25
street lighting	Yes	126
	No	62
CSO	Yes	202
	No	29
CCTV	Yes	139
	No	60
increased police	Yes	212
	No	34
alcohol / drug education	Yes	87
	No	62

There were a number of issues noted by people in response to this question. There were some against CCTV and others who wanted it in restricted areas – like the park. There was a balance for street lighting as well, as some clearly feel that this would detract from being a village to have it!

Qu. 27 Would you like a Neighbourhood Watch Scheme to have a higher profile in Cliffsend?

Yes	176
No	29
Don't know	122



Qu. 28 If Yes, would you volunteer?

Yes	61
No	129

This number of respondents is higher than just the Yes responses – possibly because others also responded and a few stated that they are already wardens!

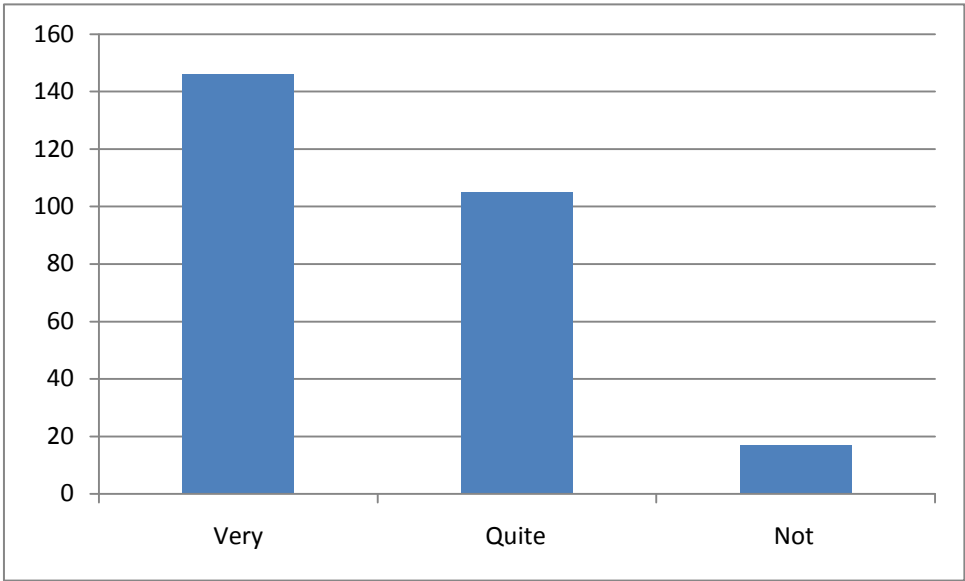
Section D – Education

Qu. 29 Have you used or are you involved with the pre-school child groups?

Yes	49
No	278

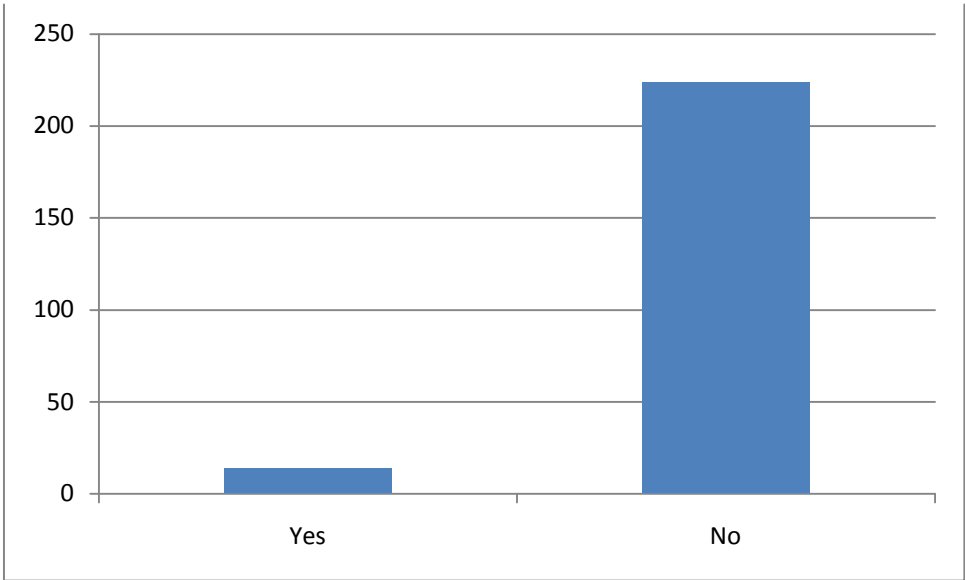
Qu. 30 How important do you feel these groups are to the village?

Very	146
Quite	105
Not	17



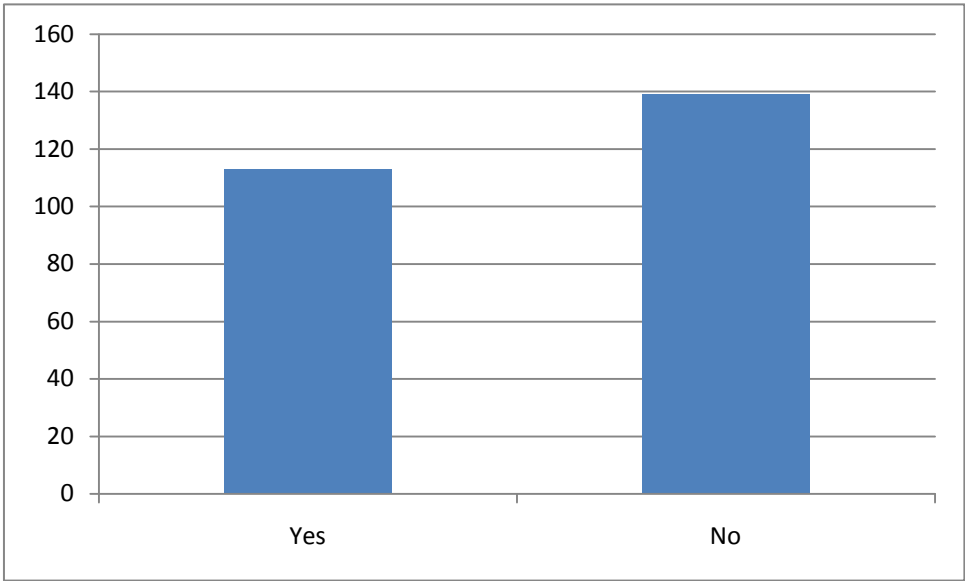
Qu. 31 Do childcare problems restrict your ability to work?

Yes	14
No	224



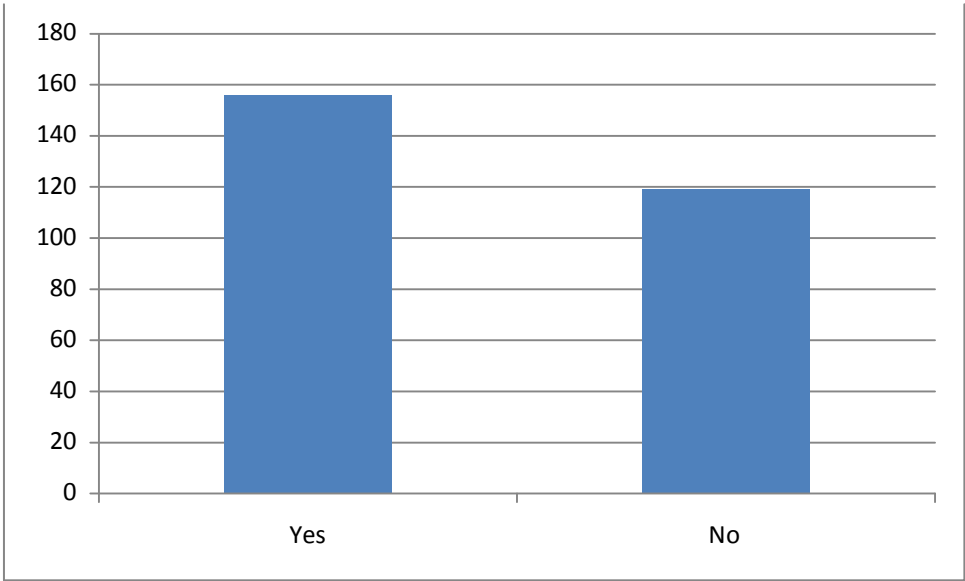
Qu. 32 Would you like to see a Primary School within Cliffsend?

Yes	113
No	139



Qu. 33 Would you support / use an Adult Education facility within Cliffsend?

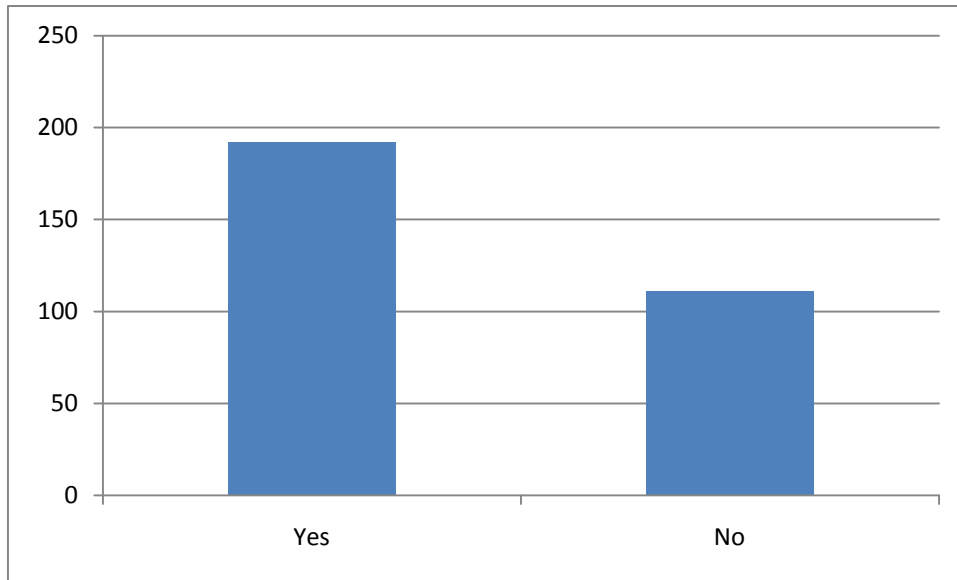
Yes	156
No	119



Section E – Environment

Qu. 34 Are you happy with the way your local environment is maintained?

Yes	192
No	111



If No, please tell us how it can be improved.

The majority of people thought street cleaning and litter removal. Followed by clearing the area by the Garage on Sandwich Road and tidying Hugin Green.

The Hoverport area is also thought to need cleaning / clearing.

Resurfacing and weeding roads and pavements; maintain street lights; move old cars from neighbourhood (Old Hall Drive)

Cut and tidy hedges, especially Foads Lane and in the park.

Provide litter bins by shelter in the park.

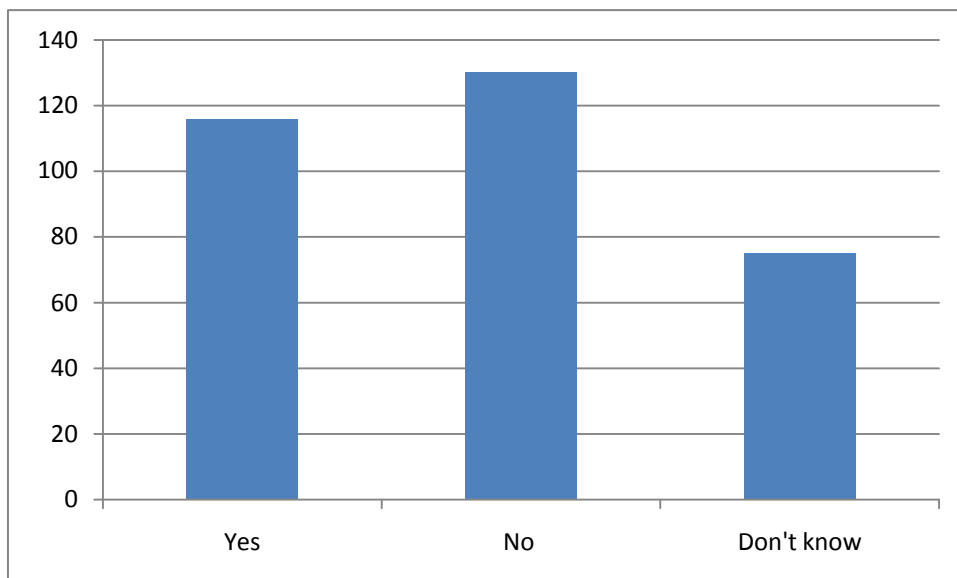
Several people suggested regular spraying of mosquitoes.

More frequent rubbish collection along the main road.

Get people to maintain their own patch of land for the benefit of the community.

Qu. 35 Do you think there is a problem with dog fouling?

Yes	116
No	130
Don't know	75



If Yes, please tell us where this is and what should be done about it.

Many thought that this is a Village problem generally. The following roads (in alphabetical order) were mentioned specifically: Canterbury Road, Cliffsend Road, Clive Road, Cottington Lane, Earlsmead Crescent, Foads Hill, Foads Lane, King Arthur Road, Meverall Avenue, Mount Green Road, Old Hall Drive, Sandwich Road, and Sea View Road .

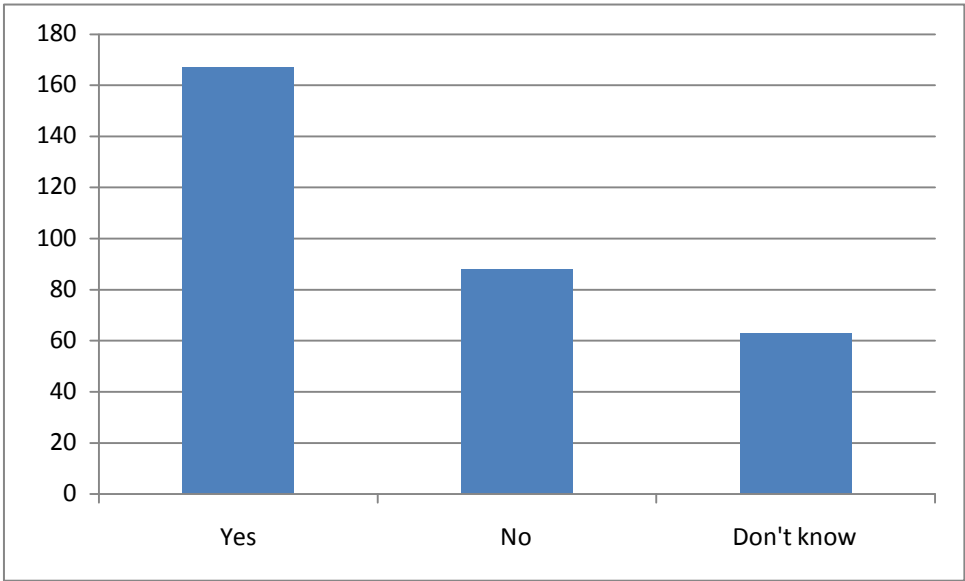
Other places mentioned: Chapman Meadow, Pegwell Bay, pavements, cycle route, park, village Green, Viking ship, Hoverport site, and nature reserve.

Suggestions as to what to do included mostly heavy fines and use of a dog warden. Several suggested signs and more bins – especially at the Hoverport site. Signs to read “clear up after dog”. Some wanted free bags available opposite village hall, education of owners, keeping of dogs on leads, better lighting and CCTV to monitor.

It was also noted that cat fouling and horse defecation are also a problem!

Qu. 36 Do you think that there are enough facilities provided for recycling?

Yes	167
No	88
Don't know	63



If No, then where do you think that they should be placed?

The main area suggested was the village centre. There was a general call for more glass facilities including a bottle bank at Manna Hutte;; a recycle centre at Hugin Green; by the railway for the top of Cliffsend; by the farm / field area.

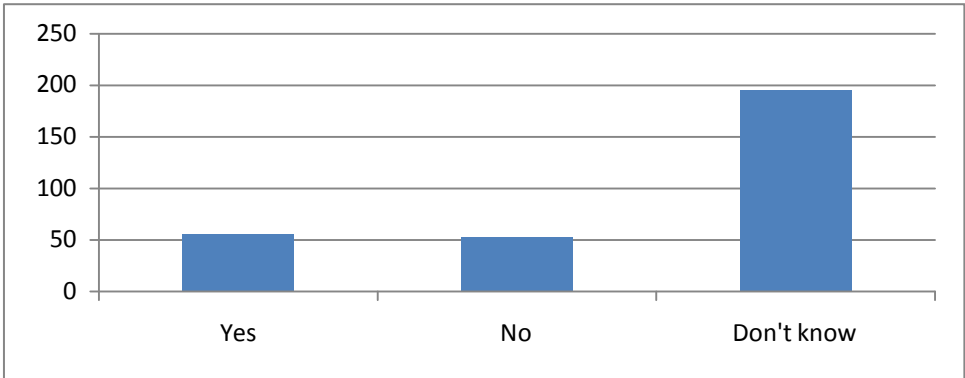
Suggestions included a weekly collection for kitchen rubbish in the summer; ensure any recycle bins are emptied frequently; keep bin areas tidy; there was a suggestion for an underground facility as seen somewhere else!

There was a request of a shoes / clothes bin near the bottle bank; and the request that there is somewhere safe to park.

The area near the garage needs to be tarmac which may keep it tidier.

Qu. 37 Do you think that communal power generation would be beneficial to Cliffsend?

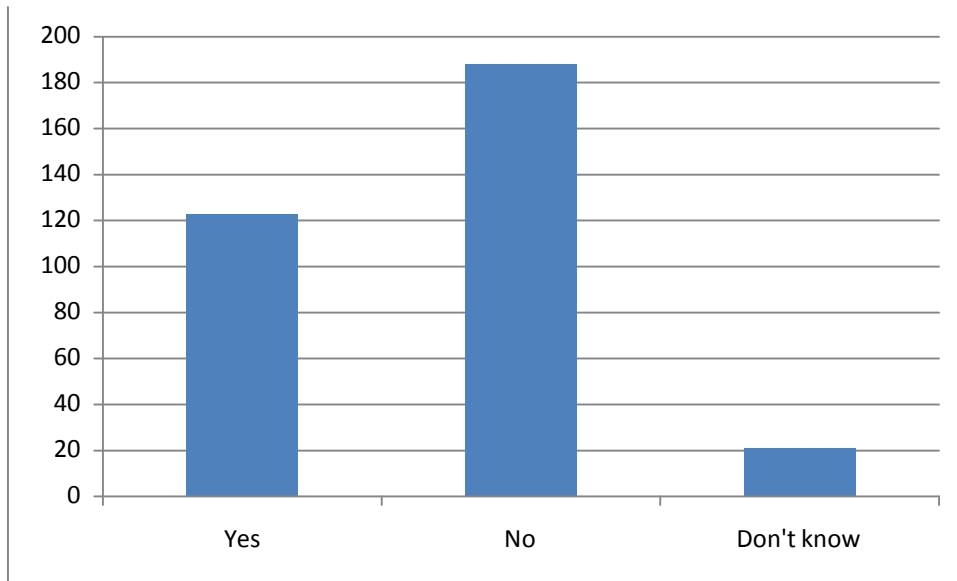
Yes	56
No	53
Don't know	196



The large number of “don’t know” would tend to indicate that people did not know what this was referring to.

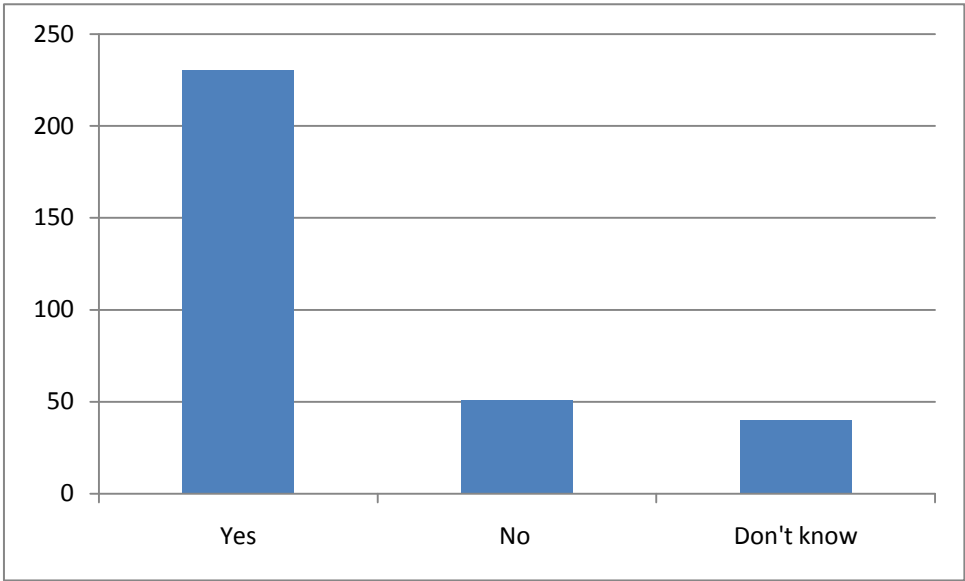
Qu. 38 Are you concerned about the proposed increase in night flights from the Airport?

Yes	123
No	188
Don't know	21



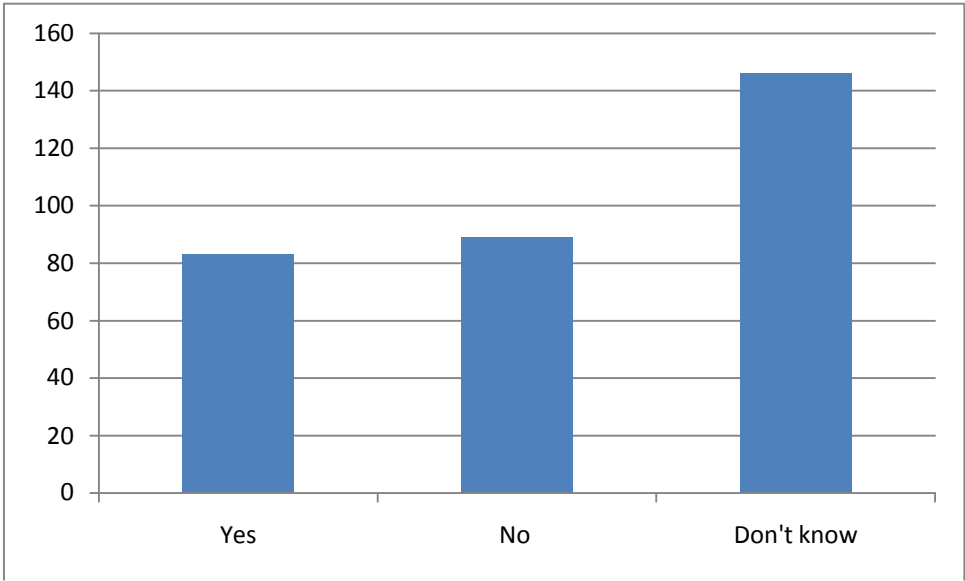
Qu. 39 If there were more destinations available, would you use the local airport?

Yes	230
No	51
Don't know	40



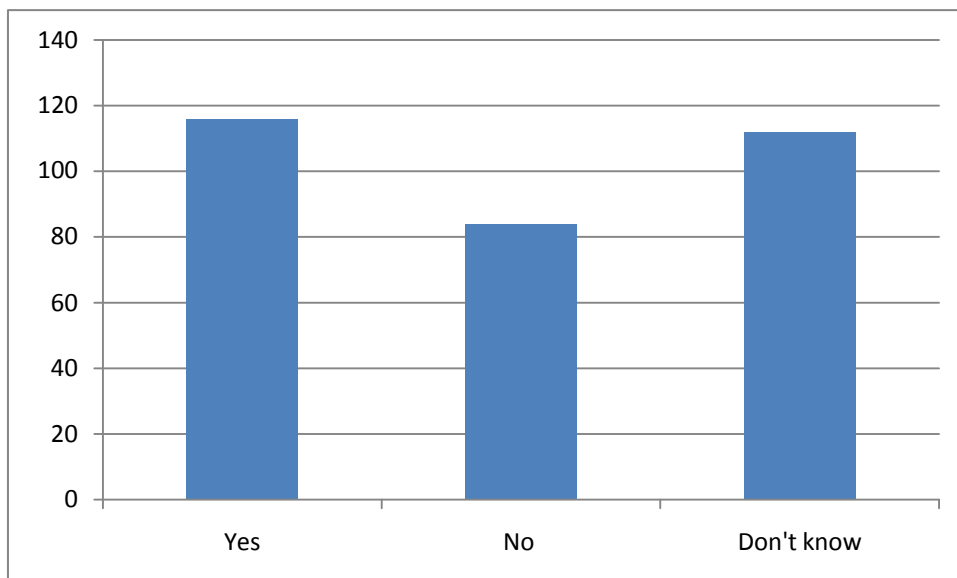
Qu. 40 Are the public bridleways, Rights of Ways and footpaths adequately maintained?

Yes	83
No	89
Don't know	146



Qu. 41 Would you support a paid Cliffsend Caretaker to work in conjunction with the Community Warden?

Yes	116
No	84
Don't know	112



There were some concerns about who would pay, as Council Taxes are already supposed to cover costs.

Qu. 42 What do you think the Cliffsend Caretaker should be responsible for?

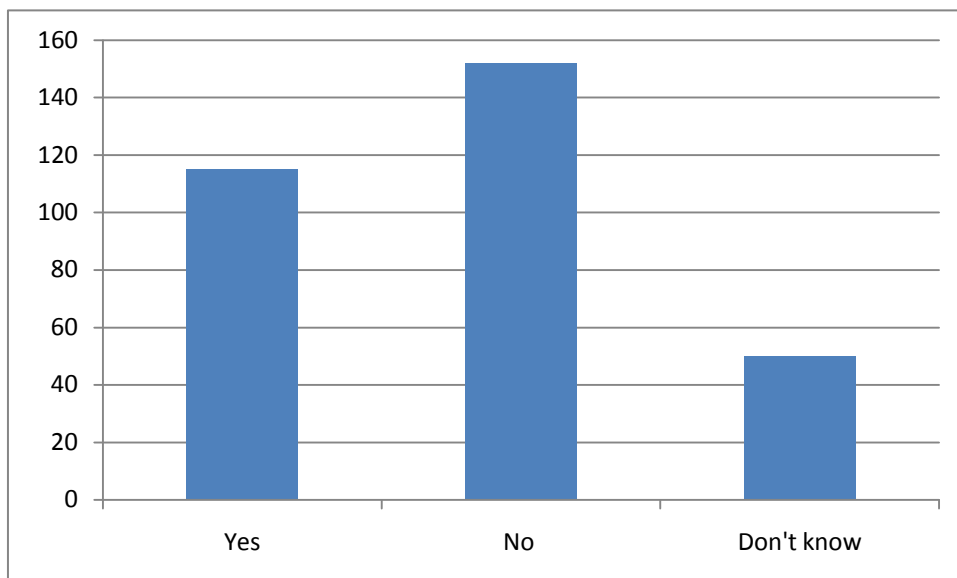
There were a variety of suggestions, mostly covering general maintenance such as keeping the village tidy, litter picking and making sure that the lights worked. Several thought they should have responsibility for roads and paths keeping them swept and weed free.

The rest of the responsibilities as follows: notice boards, parking especially lorries in Meverall Avenue, elderly, recreation ground / park, cutting back hedges, encouraging youngsters, Village Hall, dog fouling and horse manure and Church area.

The village should also check KCC do their job within the village; liaison with Council/ PSCO / and Community Warden (e.g. reporting poor behaviour); Thanet District Council are paid to do some of these jobs; could responsibility be shared with Minster?

Qu. 43 Do you think that there is a litter problem in Cliffsend?

Yes	115
No	152
Don't know	50



If Yes, where is the biggest problem?

Most people thought that this is a general problem around the village, especially recreational spaces, Pegwell Bay, Hugin Green and by the shop. Other places mentioned included: Foads Hill, beach / Hoverport site, Sandwich Road, Cliffsend Road, Canterbury Road, by the Sportsman, Manna Hutte, the rail crossing, grass verges, at bus stops and King Arthur Road.

What do you think should be done about it?

The majority thought that more bins should be provided; people should be educated; and suggested “name and shame”.

Signs to use bins or take litter home were suggested, legal enforcement, keep the areas clean and monitor situation, remove children’s shelter, £80 on spot fine, clear Hugin Green of litter, use community pay-back scheme, CCTV to check areas, and fine parents for children’s litter.

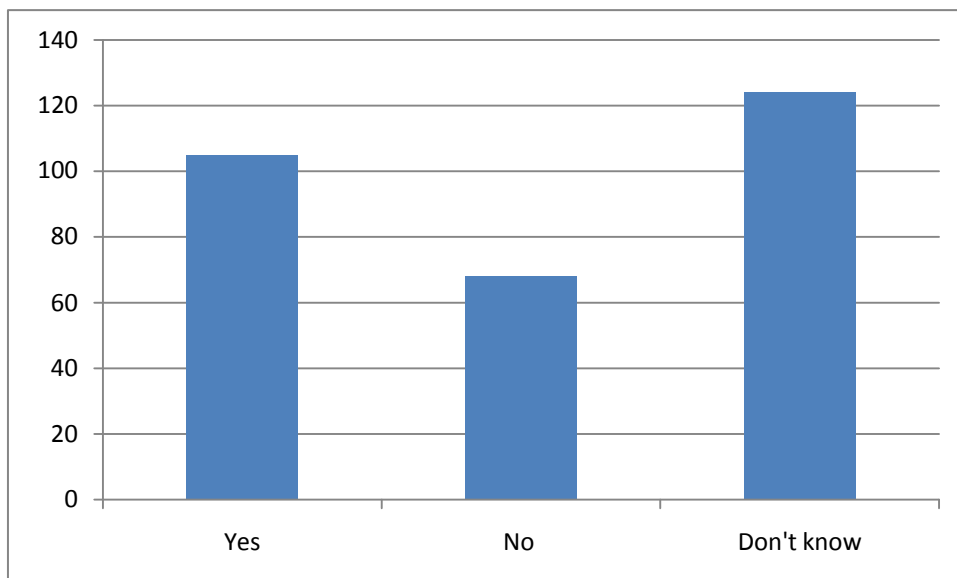
Some thought the problem was caused by dustmen dropping litter, or cars passing by and throwing litter out in Sandwich Road especially.

People should be encouraged to take more pride in their environment and residents to adopt a section to keep clean.

It was suggested by one person that McDonalds is a cause of litter. Another person was concerned about horse manure.

Qu. 44 Are there any parts of Cliffsend that you think could be enhanced by an improvement scheme?

Yes	105
No	68
Don't know	124



If Yes, please give us details of where and what you would like to see being done.

Many people suggested the planting of trees to obscure the new road; landscaping the area by the garage opposite the Sportsman; make the beach/ coastline / Hoverport into a nature reserve; prune trees on Sandwich Road to see the bay; Earlsmead / Beech Grove to become a nature area; and Marjorie Chapman Meadow to be a nature reserve.

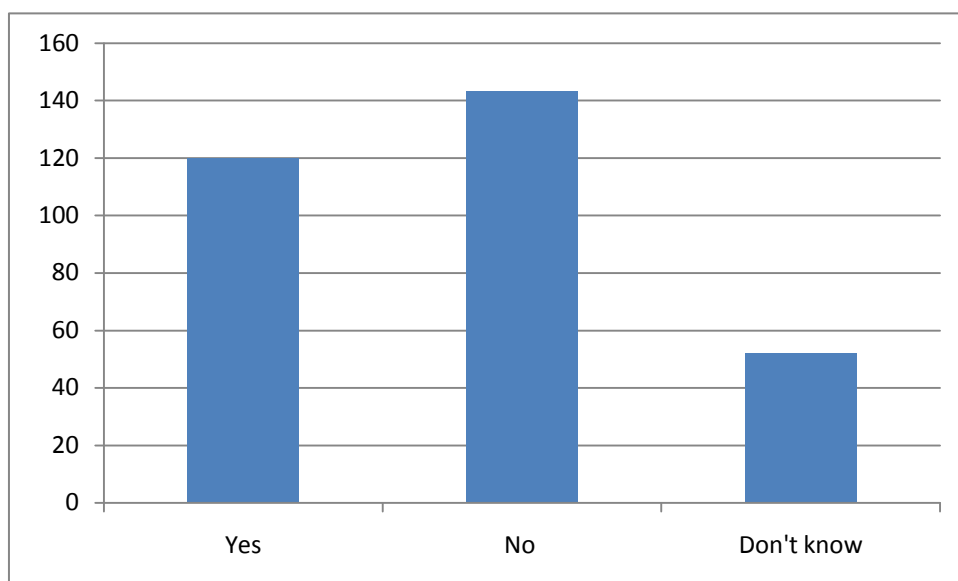
A few people suggested general trimming of hedges in the village; removal of cares from Old Hall Drive; improve the play park for younger children; provide cricket pitch; improve and sign post Village Hall car park; remove brickwork by Old Hall Drive; flowers on the village green and around post office; welcome sign and flowers at village entrances and a tarmac footpath across Chapman Field.

There were a series of other ideas that people had: weather-proof path to swings; Saddle Sore covered seating; plant hedge roadside of Viking Ship; hedge planting to prevent snow drifting; picnic area at Viking Ship; parking zones with flowers; clear post office area and create better parking; footpath to Pegwell Bay from Hugin Green for wheelchair access; cut Meadow grass; clear verges; picnic tables and seats in the village; Hoverport Memorial on Hugin Green; clear nursery Arundel Road; put a pond in Chapman Meadow and tulips to follow daffodils on Hugin Green and area opposite Meverall Avenue on Cliffsend Road.

Section F – Village Amenities

Qu. 45 Do you think that Cliffsend needs more shop / general retail facilities?

Yes	120
No	143
Don't know	52



If Yes, what type?

The vast majority of respondents felt that the current shop was too small and should be made bigger and become a Londis / Co-op type store. Other suggestions for the shop included: extended range of foods in shop including fresh veg.; delivery for elderly; longer opening hours; pay workers in the shop; and on a positive the shop tries hard – noted by one person.

Other suggestions made by several people include: (in order of numbers) chemist; coffee / tea room; doctors; butcher; fruit and vegetable; baker; take away; restaurant; mobile meat and fish; dry cleaners; chip shop; dentist; chiropodist; hairdresser; newsagents with paper round; deli / specialist food shop; fish shop; vet; mobile cafe and cake stall; mobile fish and chip shop; and library.

Suggestion that the village uses the old Pfizer social club.

Qu. 46 How often do you support the Cliffsend village shop and post office?

daily	31
week	104
fortnight	66
month	93
never	42

Qu. 47 How often do you support the Sportsman pub?

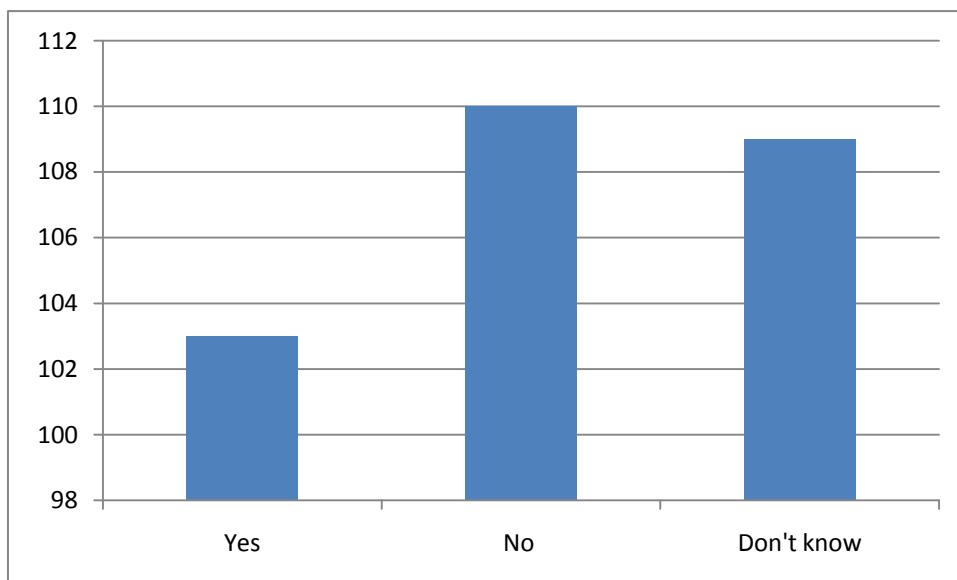
daily	7
week	19
fortnight	16
month	54
never	226

Qu. 48 How often do you support the Jet Garage on the Sandwich Road in Cliffsend?

daily	30
week	83
fortnight	53
month	68
never	93

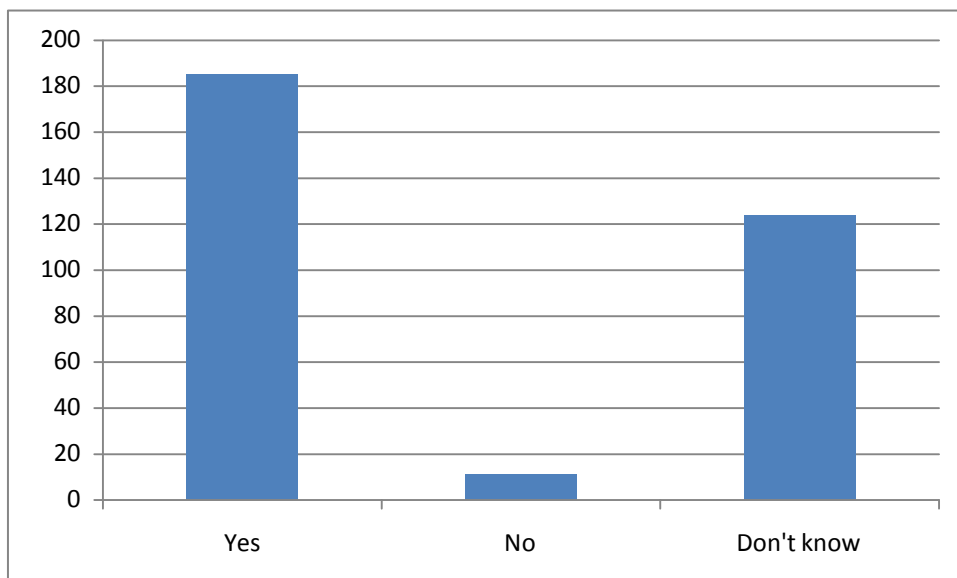
Qu. 49 Would you be interested in supporting a Sports Hall facility within Cliffsend?

Yes	103
No	110
Don't know	109



Qu. 50 Is the provision for religious worship in the village adequate?

Yes	185
No	11
Don't know	124



What would make it better?

Cater for other religions in the village; and sign where the church is in the village.

A few people noted more community involvement needed, a new church with meeting rooms and easy parking . Someone wanted earlier communion (8am). One suggestion was to knock it down and make a fish and chip shop; others did note that it is small and does not look like a church!

Peers within the church to get on. Some people use Minster Church instead as it is “proper” .

Make the church more welcoming.

Bigger village Hall and sports activities was suggested as making better.

On the positive – the Post office was noted as having excellent facilities.

Qu. 51 Are you aware of these groups operating within the Village Hall?

Toddler Group	Yes	210
	No	84
Keep Fit Group	Yes	200
	No	95
Bowls (long mat)	Yes	158
	No	137
Gardening Club	Yes	220
	No	85
Village Hall Committee	Yes	279
	No	30

Yoga Group	Yes	153
	No	125
Parish Council	Yes	264
	No	30
Line Dancing	Yes	151
	No	134
Art Group	Yes	177
	No	109
Youth Group	Yes	202
	No	82

Qu. 52 What other organisations, clubs or self-help groups would you like to see set up within Cliffsend, and how would you like see the Marjorie Chapman Meadow used?

Marjorie Chapman Meadow – majority of respondents wished for a cricket pitch (many think this was previously promised); the next most suggested was a venue for fairs / fetes / cream teas and BBQs. The next main suggestions where for it to be landscaped into a seating area with plants, sculpture and a water feature.

Many also saw the potential for sports events and team games.

The same number of others wanted it left as a natural area with seats.

Several want a football pitch; Memorial Garden with seats; nature reserve with picnic area; and Boot Fairs.

A few suggested: for sports provision -tennis courts, bowling green, putting green and petanque. Building an education centre, having a holiday club, skate park, walking dogs and dog shows, open air concerts and bandstand, indoor swimming pool, car parking for the village, and all-weather pitch. Community planting of a lavender field, orchard with bees and small copse and flowers were all suggested.

Also note request for dog free meadow and a footpath.

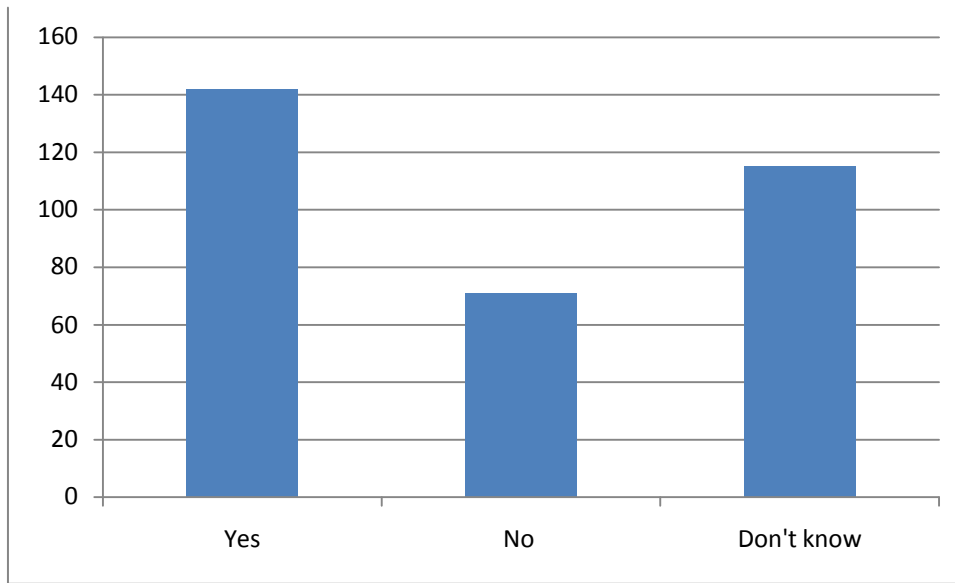
Village Hall groups – drop-in centre for youngsters / elderly; over 60s club; scouts / brownies etc; amateur dramatics; knitting / sewing circle; bingo; whist; ballroom dancing; outings for elderly; IT support; book club; over 50s club; Zumba; table tennis; health and slimming club; doctor / health advice centre; IT support for elderly; keep fit for elderly; badminton; archaeological group; photography group; apiary group; Youth Club monthly disco; radio controlled car racing; WI; Farmer’s Market; lesbian and gay support group; antique collectors market; wine and local brewery tasting; film club with Saturday for children; dance classes; action group for younger boys and girls; information centre; majorettes; children’s art; pottery and modern art for teenagers; cycle club; rambling club; dance; karate; gymnastics; and modern dance / keep fit.

One lady suggested offering everything then at least there could be no complaints that you have not tried!

Need a good Pub and restaurant!

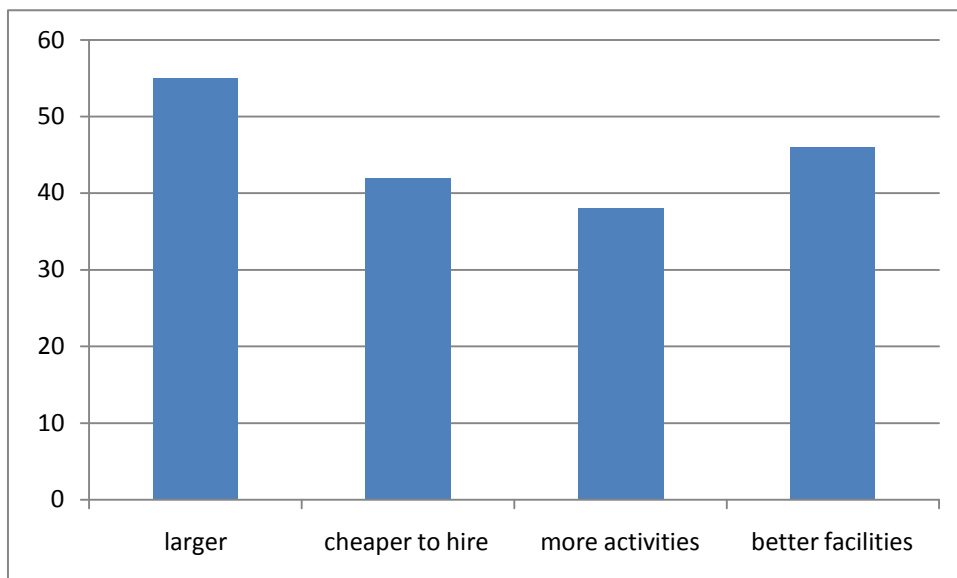
Qu. 53 Is the current Village Hall adequate for the needs of Cliffsend?

Yes	142
No	71
Don't know	115



Qu. 54 If No, does it need to?

larger	55
cheaper to hire	42
more activities	38
better facilities	46



Other comments made included: Minster hall is cheaper to hire; most upgrading of noisy heating system; several want better toilets including for the disabled; flooring and kitchen area need upgrading; the car park needs improving, suggested screens to separate areas; and making the stage smaller. There was also the suggestion that it should be extended and used as a changing facility in conjunction with sports on the field.

Qu. 55 Would you be prepared to volunteer your help in the village with any of the following?

protecting wildlife	55
clearing rubbish	36
computing	20
painting	16
clearing ponds/beach	51
planting trees	38
accounting	3
building	8
other	2

Many villagers apologised for being too old to volunteer, but clearly care about the village. Other help that were noted: gardening in local park; delivering leaflets; Youth club; art and craft for children; helping with supported living and shopping for elderly. One person stated that they are cautious of getting involved because of infighting and behaviour of some committee members. Another would like tea and biscuits supplied if they came out to help with activities.

Qu. 56 Would you support an Action Group to further projects in Cliffsend?

Yes	86
No	49
Don't know	129

Qu. 57 What facilities do you think that Cliffsend should have?

sports club	93
water sports	75
fishing	53
sailing club	51
kite surfing	52
other	22

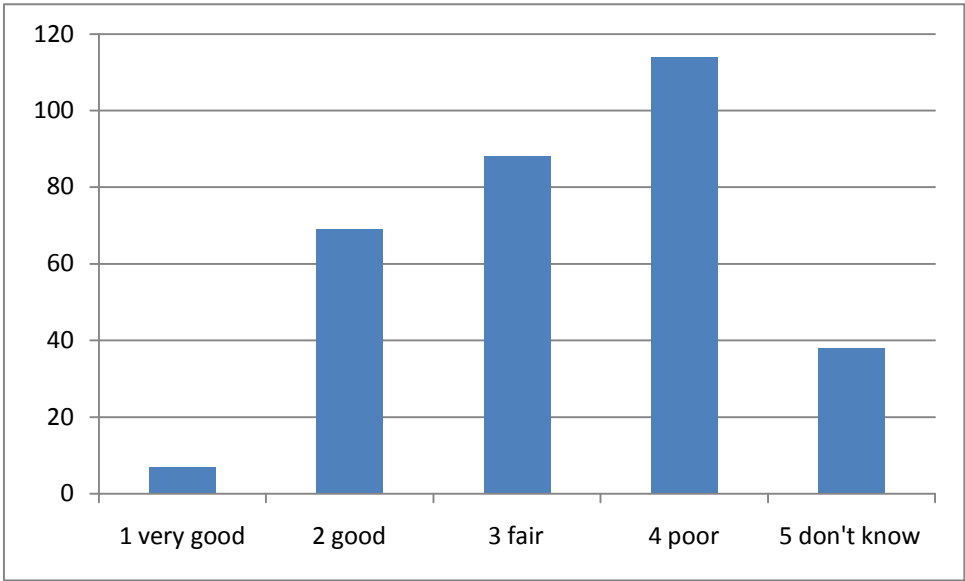
If Other, then please list this below.

The majority of respondents felt that keeping the SSI protection and creating a nature reserve would be the best use of the beach / Hoverport site. This could include heritage facilities, cafe and parking; this could then be an education centre with Kids Club and wildlife walks.

Other suggestions included a skating rink; wild fowl shooting; surf boarding; lock up for boats; allotments; give site to the shop and noted that because of SSI no kite surfing and jet skis.

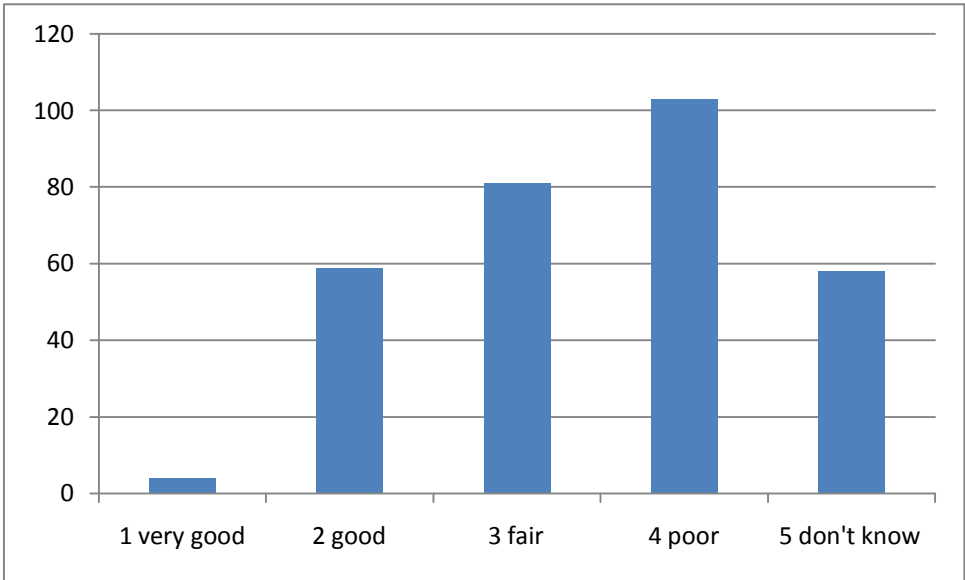
Qu. 58 How good do you think the communications are between the Parish Council and the community as a whole?

1 very good	7
2 good	69
3 fair	88
4 poor	114
5 don't know	38



Qu. 59 How effectively do you feel the Parish Council is working for its parishioners?

1 very good	4
2 good	59
3 fair	81
4 poor	103
5 don't know	58



Qu. 60 Have you any suggestions for how the Parish Council could improve the service to its parishioners?

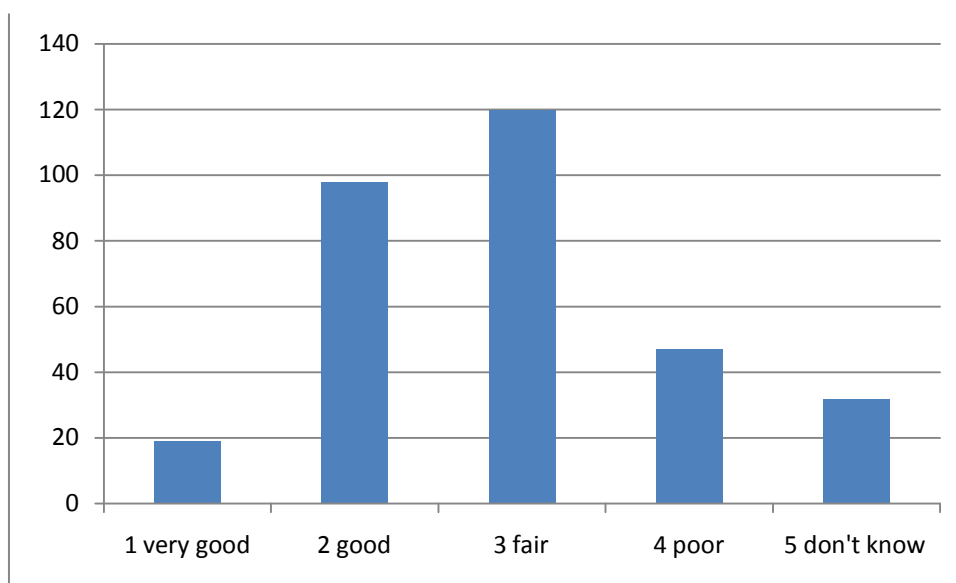
The majority of respondents suggested that they stop infighting. There were suggestions of creating a completely new council which would use an up-to date website and publish newsletter. They also need to listen and respond to the community. There was felt to be a lack of communication about matter from meetings that affect the village. They should co-operate with other groups within the village.

A few commented on not knowing when elections are; maintain a notice board central to the village with information on it; asked why have to pay for Village Green / Cliffsender when Minster Matters is free; return to TDC for control of village issues; grow-up; listen to youngsters; publish long-term plans; use money for benefit of all community; involve more residents; have a coffee night to explain what they do and meet them; more open sessions with parishioners; have 1 village group; have joint section in Cliffsender; prioritise needs of Cliffsend and survey what needs doing; put a suggestion box into the shop; each Parish Councillor to be responsible for 1 area and visit regularly; improve reputation of committee; and some people were actually not sure who they are and what they did as their role in village.

It was noted that there were many personal references to individual members of the Parish Council.

Qu. 61 How good do you think the communications are between the Residents Association and the community as a whole?

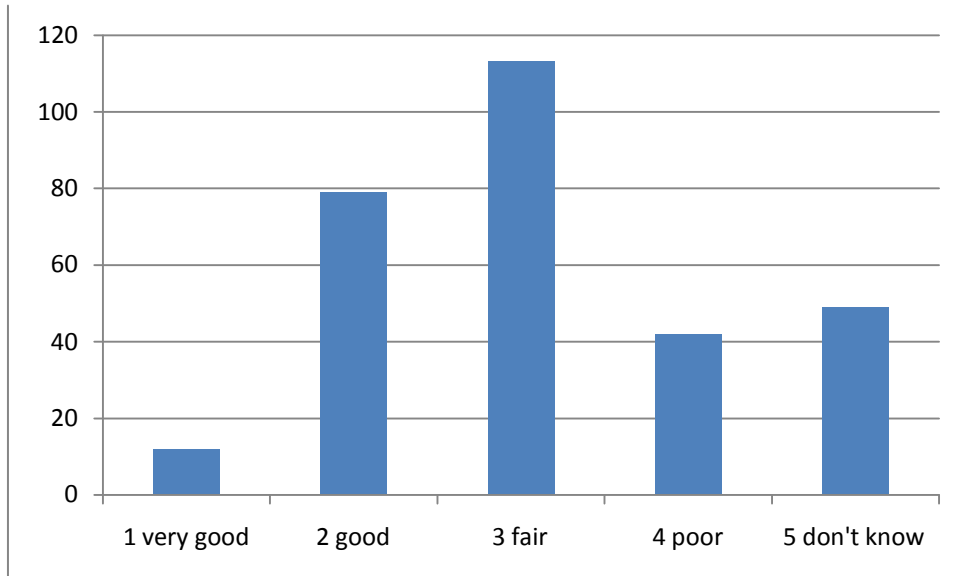
1 very good	19
2 good	98
3 fair	120
4 poor	47
5 don't know	32



Qu. 62 How effectively do you feel the Residents Association is working for its residents?

1 very good	12
2 good	79

3 fair	113
4 poor	42
5 don't know	49



Qu. 63 Have you any suggestions for how the Residents Association could improve the service to its residents?

The majority of respondents thought there should be better communication – including a notice board at the Village Hall. There were concerns about conflict of interests with people on Parish Council and Residents Association – therefore disband this and have 1 group for the village. There is a view that there is infighting which should stop and create a website and combine newsletter with the Parish Council.

More general suggestions included changing the committee; involving more residents; co-operating with Parish Council; represent all residents; have young people on the committee; and have general meeting with refreshments.

Actions that they could take included lobby TDC for services; increase activities – BBQ and Summer Fair in meadow / open gardens; Hugin Green Nov 5th; better security on notice boards; provide activities for residents; and have regular contact with the elderly.

Also a few people felt that only 1 person’s opinion is communicated, the group is too self-centred; they should not argue at meetings and not interfere with Parish Council.

On positive – comments of love newsletter, do a good job and keep people informed.

Section G – Household Information

Qu. 64 Please tell us the total number of male and female people in your household. Then break them down by age range.

Not everyone responded to this question; and some just put ticks for age groups so an accurate gender split is not possible.

Gender split of population who responded:

Male	348
Female	384

Age split of population who responded:

0 - 4	20
5 - 11	37
12 - 17	48
18 - 30	63
31 - 59	259
60 - 75	220
75+	98

Qu. 65 If you are disabled, or have a long-term illness, what are the main issues that affect your daily life in Cliffsend?

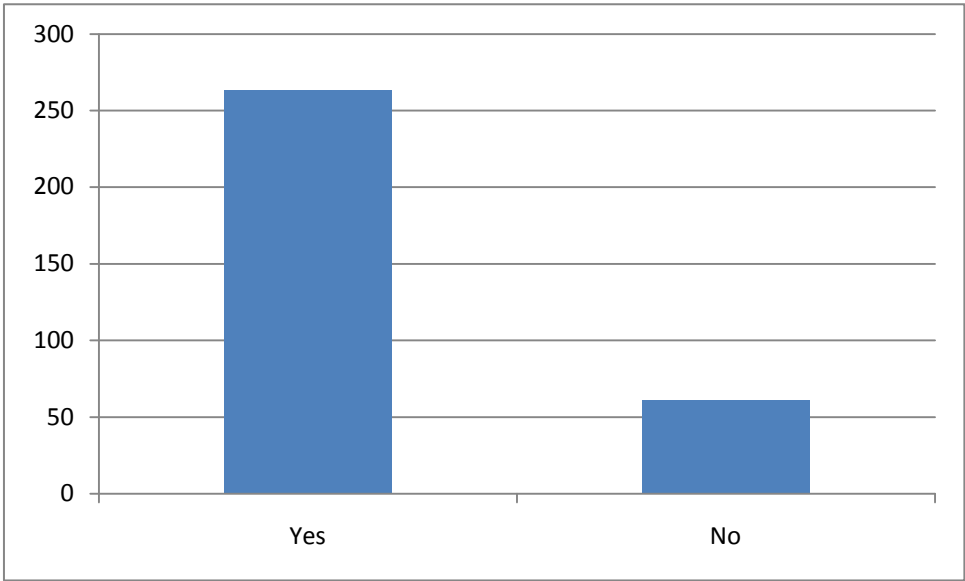
There were very few respondents. The majority citing lack of footpaths and lack of access to the village, particularly with the closure of the railway crossing they cannot get to shop and church. The footpaths were thought to be in a poor state of repair for disabled use. Arundel Road and King Arthur Road both noted as particularly poor state.

Travel is an issue, especially access to the bus service. Mobility is an issue.

Also noted: have to go to Minster for the doctors; lack of salting the roads in winter, dog fouling. Suggestions of needs – gardening help for disabled; parking bay at shop; more seats throughout village; walkway through Chapman Meadow; shopping for elderly; and on a positive one housebound person noted good support from church and neighbours.

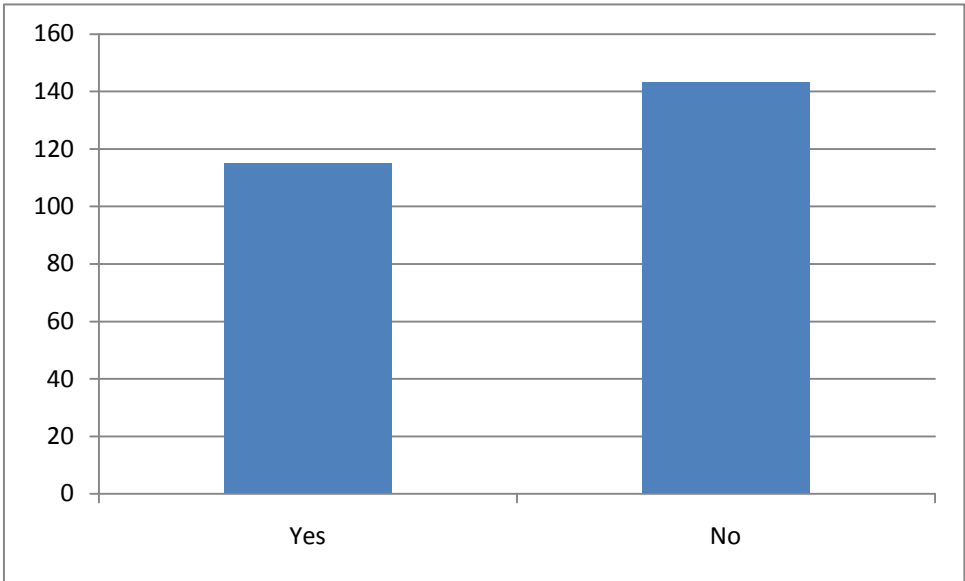
Qu. 66 Do you have internet connection?

Yes	263
No	61



Qu. 67 Do you have sufficient internet strength?

Yes	115
No	143

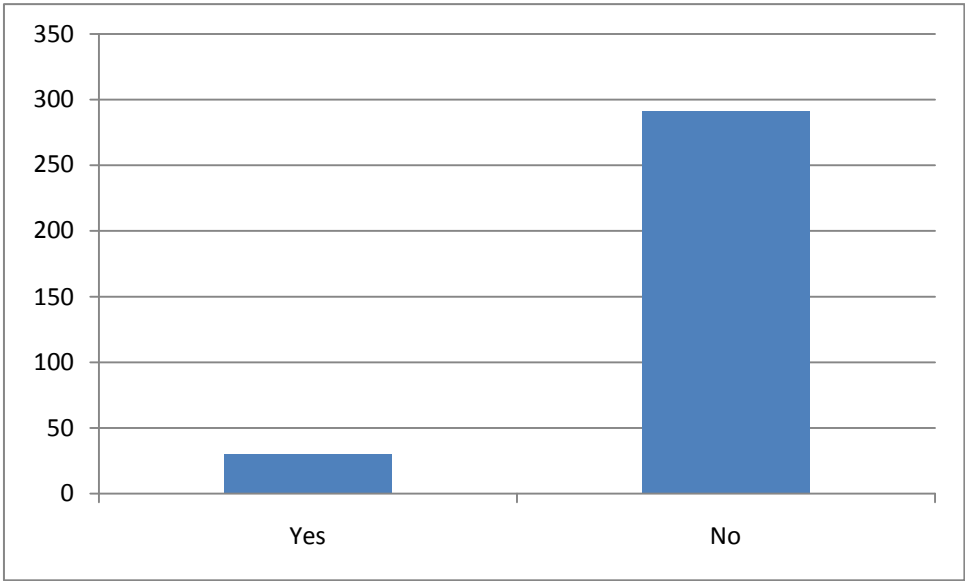


Qu. 68 What is your internet connection speed?

This question was answered in such a variety of ways that nay meaningful comparisons are not possible.

Qu. 69 Would you use an Internet Cafe if there was one in Cliffsend?

Yes	30
No	291



Qu. 70 Would you support an application to strengthen the speed of internet connection in Cliffsend?

Yes	246
No	35

